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Contract

## **TfL 95566 Private Medical Benefit Administrator**

Transport for London

F03: Contract award notice

Notice identifier: 2022/S 000-021317

Procurement identifier (OCID): ocds-h6vhtk-02bd06

Published 3 August 2022, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

Palestra, 197 Blackfriars Road

London

SE1 8NJ

#### **Contact**

Ms Irene Kasanga

#### **Email**

[irenekasanga@tfl.gov.uk](mailto:irenekasanga@tfl.gov.uk)

#### **Telephone**

+44 2030541745

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

TfL 95566 Private Medical Benefit Administrator

Reference number

DN549132

**II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This procurement is for the provision and administration of private medical benefits in

Transport for London (TfL):

- Administration service is extremely important to TfL. TfL's chosen administrator needs to

provide excellent service to both TfL and the private medical benefit scheme members.

- TfL are keen to work with an administrator who can procure and manage medical treatment

spend appropriately. Bidders should demonstrate that they can control costs effectively and

work with TfL to manage claims spend

- Administrators must demonstrate their ability to manage the transition of the scheme effectively and seamlessly, with no disruption to TfL or the plan members.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 75000000 - Administration, defence and social security services
- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This procurement is for the provision and administration of private medical benefits in

Transport for London (TfL):

- Administration service is extremely important to TfL. TfL's chosen administrator needs to

provide excellent service to both TfL and the private medical benefit scheme members.

- TfL are keen to work with an administrator who can procure and manage medical treatment

spend appropriately. Bidders should demonstrate that they can control costs effectively and

work with TfL to manage claims spend

- Administrators must demonstrate their ability to manage the transition of the scheme effectively and seamlessly, with no disruption to TfL or the plan members.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

Technical Weighting is 80%

Commercial /Price is 20%

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-013715](#)

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## **Section V. Award of contract**

### **Contract No**

TfL 95566 Private Medical Benefit Administrator

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

AXA Health

20 Gracechurch Street

London

EC3V 0BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03429917

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,500,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport for London

London

Country

United Kingdom