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Contract

TfL 95566 Private Medical Benefit Administrator

Transport for London

F03: Contract award notice

Notice identifier: 2022/S 000-021317

Procurement identifier (OCID): ocds-h6vhtk-02bd06

Published 3 August 2022, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

Palestra, 197 Blackfriars Road

London

SE1 8NJ

Contact

Ms Irene Kasanga

Email

irenekasanga@tfl.gov.uk

Telephone

+44 2030541745

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfL 95566 Private Medical Benefit Administrator

Reference number

DN549132

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for the provision and administration of private medical benefits in Transport for London (TfL):

- Administration service is extremely important to TfL. TfL's chosen administrator needs to

provide excellent service to both TfL and the private medical benefit scheme members.

- TfL are keen to work with an administrator who can procure and manage medical treatment

spend appropriately. Bidders should demonstrate that they can control costs effectively and

work with TfL to manage claims spend

- Administrators must demonstrate their ability to manage the transition of the scheme effectively and seamlessly, with no disruption to TfL or the plan members.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 75000000 - Administration, defence and social security services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement is for the provision and administration of private medical benefits in Transport for London (TfL):

- Administration service is extremely important to TfL. TfL's chosen administrator needs to

provide excellent service to both TfL and the private medical benefit scheme members.

- TfL are keen to work with an administrator who can procure and manage medical treatment

spend appropriately. Bidders should demonstrate that they can control costs effectively and

work with TfL to manage claims spend

- Administrators must demonstrate their ability to manage the transition of the scheme effectively and seamlessly, with no disruption to TfL or the plan members.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Technical Weighting is 80%

Commercial /Price is 20%

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-013715](#)

Section V. Award of contract

Contract No

TfL 95566 Private Medical Benefit Administrator

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AXA Health

20 Gracechurch Street

London

EC3V 0BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03429917

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom