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Contract

Hard Facilities Management Services

Liverpool John Moores University

F03: Contract award notice

Notice identifier: 2021/S 000-021308

Procurement identifier (OCID): ocds-h6vhtk-028978

Published 27 August 2021, 2:36pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool John Moores University

2nd Floor, Exchange Station , Tithebarn Street

Liverpool

L2 2QP

Email

purchaseorderqueries@lmu.ac.uk

Country

United Kingdom

NUTS code

UKD7 - Merseyside

Internet address(es)

Main address

www.ljmu.ac.uk

I.4) Type of the contracting authority

Other type

Higher Education

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hard Facilities Management Services

Reference number

LJMU EST 21/04

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The University is seeking reputable companies with a proven track record in directly managing and delivering technically demanding Hard Facilities Management services to similar organisations. The University are proposing to introduce a contract for Hard FM services (including mechanical, electrical, building fabric maintenance) and grounds maintenance to its estate in the Liverpool City Region.

The University expects the FM contract to commence in October 2021 and operate for a period of 5 years with an option to extend the contract by 1 + 1 year(s).

It is anticipated that all services will be underpinned by technology and robust policies and procedures which will at all times reflect good industry practice within an environment of continuous improvement.

The selected Bidder's innovative approach will ensure resilient services to the University Estate and drive efficiencies resulting in improved value for money. The selected Bidder's partnership approach and effective communications will also ensure that there are good relations with all parties and synergies are maximised.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,380,892.36

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

1.5 Business Objectives

The Universities key operational objectives are currently:

- Appoint a single Facilities Management provider that will deliver a hard facilities management service for the University's property portfolio;
- Enhance the user experience of the buildings and services;
- Provide a safe and compliant campus for staff students and visitors of the University;
- Maximise the value of the University estate by ensuring all elements are competently maintained in accordance with best practice to maximise their use and efficiency.
- Achieve a performance driven contractual arrangement that will incentivise the service provider to deliver a standard of service and ongoing continuous improvement, which can flex according to the service needs required, including the introduction of new ways of working;

- Provide a consistent high quality of service that delivers value for money.
- Deliver an arrangement that will interface effectively with the University Maintenance Team and other teams within both within the Estate and Facilities Management Department and wider university.

II.2.5) Award criteria

Quality criterion - Name: as per tender documents / Weighting: 100%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.14) Additional information

This is a contract award notice, this is not an invitation to tender

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-008866](#)

Section V. Award of contract

Contract No

LJMU EST 21/04

Title

Hard Facilities Management Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Salisbury Workplace Services Ltd

Watford

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,380,892.36

Section VI. Complementary information

VI.3) Additional information

The contract award notice provides details of the costs against the winning bidder

VI.4) Procedures for review

VI.4.1) Review body

Liverpool John Moores University

Liverpool.

Country

United Kingdom