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Contract

## **Hard Facilities Management Services**

Liverpool John Moores University

F03: Contract award notice

Notice identifier: 2021/S 000-021308

Procurement identifier (OCID): ocds-h6vhtk-028978

Published 27 August 2021, 2:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool John Moores University

2nd Floor, Exchange Station , Tithebarn Street

Liverpool

L2 2QP

#### **Email**

[purchaseorderqueries@ljmu.ac.uk](mailto:purchaseorderqueries@ljmu.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKD7 - Merseyside

#### **Internet address(es)**

Main address

[www.ljmu.ac.uk](http://www.ljmu.ac.uk)

#### **I.4) Type of the contracting authority**

Other type

Higher Education

#### **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hard Facilities Management Services

Reference number

LJMU EST 21/04

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University is seeking reputable companies with a proven track record in directly managing and delivering technically demanding Hard Facilities Management services to similar organisations. The University are proposing to introduce a contract for Hard FM services (including mechanical, electrical, building fabric maintenance) and grounds maintenance to its estate in the Liverpool City Region.

The University expects the FM contract to commence in October 2021 and operate for a period of 5 years with an option to extend the contract by 1 + 1 year(s).

It is anticipated that all services will be underpinned by technology and robust policies and procedures which will at all times reflect good industry practice within an environment of continuous improvement.

The selected Bidder's innovative approach will ensure resilient services to the University Estate and drive efficiencies resulting in improved value for money. The selected Bidder's partnership approach and effective communications will also ensure that there are good relations with all parties and synergies are maximised.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £13,380,892.36

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

##### **1.5 Business Objectives**

The Universities key operational objectives are currently:

- Appoint a single Facilities Management provider that will deliver a hard facilities management service for the University's property portfolio;
- Enhance the user experience of the buildings and services;
- Provide a safe and compliant campus for staff students and visitors of the University;
- Maximise the value of the University estate by ensuring all elements are competently maintained in accordance with best practice to maximise their use and efficiency.
- Achieve a performance driven contractual arrangement that will incentivise the service provider to deliver a standard of service and ongoing continuous improvement, which can flex according to the service needs required, including the introduction of new ways of working;

- Provide a consistent high quality of service that delivers value for money.
- Deliver an arrangement that will interface effectively with the University Maintenance Team and other teams within both within the Estate and Facilities Management Department and wider university.

#### **II.2.5) Award criteria**

Quality criterion - Name: as per tender documents / Weighting: 100%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

This is a contract award notice, this is not an invitation to tender

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-008866](#)

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## **Section V. Award of contract**

### **Contract No**

LJMU EST 21/04

## **Title**

Hard Facilities Management Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

12 August 2021

### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Salisbury Workplace Services Ltd

Watford

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £13,380,892.36

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contract award notice provides details of the costs against the winning bidder

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool John Moores University

Liverpool.

Country

United Kingdom