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Contract

## **Home Improvement Service Camden Council**

London Borough of Camden

F03: Contract award notice

Notice identifier: 2021/S 000-021300

Procurement identifier (OCID): ocds-h6vhtk-029f4d

Published 27 August 2021, 2:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Camden

5 Pancras Square

London

N1C 4AG

#### **Contact**

David Walsh

#### **Email**

[david.walsh@camden.gov.uk](mailto:david.walsh@camden.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI31 - Camden and City of London

**National registration number**

n/a

**Internet address(es)**

Main address

<https://camden.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/28>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Improvement Service Camden Council

Reference number

Home Improvement Service

#### **II.1.2) Main CPV code**

- 70333000 - Housing services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Camden ('the Council') has awarded a contract for a Home Improvement Service to Metropolitan Housing Trust Ltd which forms part of Metropolitan Thames Valley (MTVH).

The service will provide information and advice around a range of issues; it will support eligible residents to access Disabled Facilities Grants and other funding to enable major home adaptations. It will deliver 'handypersons' interventions i.e. minor repairs, maintenance and safety check to vulnerable adults.

The service comes under Chapter 3, Section 7 of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the contract. The procurement process was similar to a one stage tender but had a dialogue stage.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,224,276

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

London Borough of Camden

### **II.2.4) Description of the procurement**

The London Borough of Camden ('the Council') has awarded a contract for the provision of a Home Improvement Service to Metropolitan Housing Trust Ltd which forms part of Metropolitan Thames Valley (MTVH) which is the trading name of Thames Valley Housing Association Ltd and Metropolitan Housing Trust Limited. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet the needs of our residents. This will enable residents to develop resilience, control and independence allowing individuals to live longer in their own homes.

The contract period will be for a maximum length of seven years. Over this time, it is anticipated that there will be changes to local and national policy, which may require a variation to the specification. This may include changes to Disabled Facilities Grants legislation, the Better Care Fund and hospital discharge processes. Such variations may require an increase or decrease to the Contract Price during the life of the contract.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the Contracts.

The award procedure used was set out in the Instructions to Tenderers published with the tender documents. The contract has been awarded on the basis of the most economically advantageous tender. The procurement process was similar to a one stage tender but had a dialogue stage to clarify elements of the service where the delivery of improved outcomes needed a partnership approach from the Council and the provider. The dialogue element clarified any changes needed to the Specification in relation to the role the Council will play in the delivery of the outcomes being discussed during the dialogue. The dialogue process enabled the Tenderer to identify modifications to be made to their approach to delivering the areas of the Service discussed during the dialogue stage. Following the dialogue stage tenderers submitted a final tender.

Please note the contract will be for an initial period of four years with the option to extend, at the sole discretion of the council, for one period of two years and one period of one year. Please further note the total value as stated in this notice includes the extensions.

### **II.2.5) Award criteria**

Quality criterion - Name: Implementation / Weighting: 7%

Quality criterion - Name: 2. Partnership working and promotion of the service / Weighting: 13%

Quality criterion - Name: 3. Delivery of outcomes for residents / Weighting: 16%

Quality criterion - Name: 4. Innovation through the contract term / Weighting: 7%

Quality criterion - Name: 5. Staffing Structure, Recruitment, Workforce Management / Weighting: 8%

Quality criterion - Name: Delivering Social Value / Weighting: 9%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-006107](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Home Improvement Service Camden Council

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Metropolitan Housing Trust

The Grange, 100 High Street, Southgate

London

N14 6PW

Email

[fay.harriott@metropolitan.org.uk](mailto:fay.harriott@metropolitan.org.uk)

Telephone

+44 2035354497

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01993366

Internet address

<http://www.metropolitan.org.uk>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,400,000

Total value of the contract/lot: £1,224,276

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cabinet Office

Whitehall

London



SW1A 2AS

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Camden Council

5 Pancras Square

London

N1C4AG

Country

United Kingdom