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Contract

Home Improvement Service Camden Council

London Borough of Camden

F03: Contract award notice

Notice identifier: 2021/S 000-021300

Procurement identifier (OCID): ocds-h6vhtk-029f4d

Published 27 August 2021, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

5 Pancras Square

London

N1C 4AG

Contact

David Walsh

Email

david.walsh@camden.gov.uk

Country

United Kingdom

NUTS code

UKI31 - Camden and City of London

National registration number

n/a

Internet address(es)

Main address

<https://camden.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/28>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Improvement Service Camden Council

Reference number

Home Improvement Service

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Camden ('the Council') has awarded a contract for a Home Improvement Service to Metropolitan Housing Trust Ltd which forms part of Metropolitan Thames Valley (MTVH).

The service will provide information and advice around a range of issues; it will support eligible residents to access Disabled Facilities Grants and other funding to enable major home adaptations. It will deliver 'handypersons' interventions i.e. minor repairs, maintenance and safety check to vulnerable adults.

The service comes under Chapter 3, Section 7 of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the contract. The procurement process was similar to a one stage tender but had a dialogue stage.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,224,276

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

London Borough of Camden

II.2.4) Description of the procurement

The London Borough of Camden ('the Council') has awarded a contract for the provision of a Home Improvement Service to Metropolitan Housing Trust Ltd which forms part of Metropolitan Thames Valley (MTVH) which is the trading name of Thames Valley Housing Association Ltd and Metropolitan Housing Trust Limited. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet the needs of our residents. This will enable residents to develop resilience, control and independence allowing individuals to live longer in their own homes.

The contract period will be for a maximum length of seven years. Over this time, it is anticipated that there will be changes to local and national policy, which may require a variation to the specification. This may include changes to Disabled Facilities Grants legislation, the Better Care Fund and hospital discharge processes. Such variations may require an increase or decrease to the Contract Price during the life of the contract.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the Contracts.

The award procedure used was set out in the Instructions to Tenderers published with the tender documents. The contract has been awarded on the basis of the most economically advantageous tender. The procurement process was similar to a one stage tender but had a dialogue stage to clarify elements of the service where the delivery of improved outcomes needed a partnership approach from the Council and the provider. The dialogue element clarified any changes needed to the Specification in relation to the role the Council will play in the delivery of the outcomes being discussed during the dialogue. The dialogue process enabled the Tenderer to identify modifications to be made to their approach to delivering the areas of the Service discussed during the dialogue stage. Following the dialogue stage tenderers submitted a final tender.

Please note the contract will be for an initial period of four years with the option to extend, at the sole discretion of the council, for one period of two years and one period of one year. Please further note the total value as stated in this notice includes the extensions.

II.2.5) Award criteria

Quality criterion - Name: Implementation / Weighting: 7%

Quality criterion - Name: 2. Partnership working and promotion of the service / Weighting: 13%

Quality criterion - Name: 3. Delivery of outcomes for residents / Weighting: 16%

Quality criterion - Name: 4. Innovation through the contract term / Weighting: 7%

Quality criterion - Name: 5. Staffing Structure, Recruitment, Workforce Management / Weighting: 8%

Quality criterion - Name: Delivering Social Value / Weighting: 9%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006107](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

1

Title

Home Improvement Service Camden Council

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Metropolitan Housing Trust

The Grange, 100 High Street, Southgate

London

N14 6PW

Email

fay.harriott@metropolitan.org.uk

Telephone

+44 2035354497

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01993366

Internet address

<http://www.metropolitan.org.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,400,000

Total value of the contract/lot: £1,224,276

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

Whitehall

London

SW1A 2AS

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Camden Council

5 Pancras Square

London

N1C4AG

Country

United Kingdom