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Planning

The Wales Interpretation and Translation Service (WITS) – Interpreting and Translation Service Delivery Methods

Cardiff Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021299

Procurement identifier (OCID): ocds-h6vhtk-047cb6

Published 11 July 2024, 3:58pm

Section I: Contracting authority

I.1) Name and addresses

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

Email

corporateframeworks@cardiff.gov.uk

Telephone

+44 2920873732

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

<https://www.cardiff.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Wales Interpretation and Translation Service (WITS) – Interpreting and Translation Service Delivery Methods

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

Cardiff Council is the host authority and is responsible for the service delivery of The Wales Interpretation and Translation Service, which provides linguistic professionals to the public sector, in over 140 languages, 24/7 365 days a year, to currently 40 organisations throughout Wales.

WITS collaborates with multi-sector public organisations ranging from Welsh Government organisations, NHS Health Board, Local Authorities, Police Forces and Housing Associations with varying requirements.

WITS manages Interpreter and translator support in a variety of methods:

- Pre-booked Face to Face
- Pre booked Video
- Pre-booked Telephone
- Document Translation
- Braille
- On demand Telephone
- On demand Video

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

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the public sector, in over 140 languages, 24/7 365 days a year, to currently 40 organisations throughout Wales.

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Aim

To further develop the service, WITS wishes to explore existing and emerging service delivery methods for interpreter and translator delivery. We are exploring products/software that would have the functionality to operate interpreter and/or translator support to suit business needs and demands considering, but not limited to

- Digital delivery methods
- CAT – Computer Assisted Translation
- MT – Machine Translation
- AI – Artificial Intelligence

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=142933.

(WA Ref:142933)