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Planning

## **The Wales Interpretation and Translation Service (WITS) – Interpreting and Translation Service Delivery Methods**

Cardiff Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021299

Procurement identifier (OCID): ocds-h6vhtk-047cb6

Published 11 July 2024, 3:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

#### **Email**

[corporateframeworks@cardiff.gov.uk](mailto:corporateframeworks@cardiff.gov.uk)

#### **Telephone**

+44 2920873732

#### **Country**

United Kingdom

**NUTS code**

UKL22 - Cardiff and Vale of Glamorgan

**Internet address(es)**

Main address

<https://www.cardiff.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0422](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

The Wales Interpretation and Translation Service (WITS) – Interpreting and Translation Service Delivery Methods

**II.1.2) Main CPV code**

- 79530000 - Translation services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Cardiff Council is the host authority and is responsible for the service delivery of The Wales Interpretation and Translation Service, which provides linguistic professionals to the public sector, in over 140 languages, 24/7 365 days a year, to currently 40 organisations throughout Wales.

WITS collaborates with multi-sector public organisations ranging from Welsh Government organisations, NHS Health Board, Local Authorities, Police Forces and Housing Associations with varying requirements.

WITS manages Interpreter and translator support in a variety of methods:

- Pre-booked Face to Face
- Pre booked Video
- Pre-booked Telephone
- Document Translation
- Braille
- On demand Telephone
- On demand Video

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

### **II.2.4) Description of the procurement**

Cardiff Council is the host authority and is responsible for the service delivery of The Wales Interpretation and Translation Service, which provides linguistic professionals to

the public sector, in over 140 languages, 24/7 365 days a year, to currently 40 organisations throughout Wales.

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#### Aim

To further develop the service, WITS wishes to explore existing and emerging service delivery methods for interpreter and translator delivery. We are exploring products/software that would have the functionality to operate interpreter and/or translator support to suit business needs and demands considering, but not limited to

- Digital delivery methods
- CAT – Computer Assisted Translation
- MT – Machine Translation
- AI – Artificial Intelligence

### **II.3) Estimated date of publication of contract notice**

1 April 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=142933](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=142933).

(WA Ref:142933)