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Contract

Provision of Insurance and related services to PA Housing

PA Housing

F03: Contract award notice

Notice identifier: 2025/S 000-021296

Procurement identifier (OCID): ocds-h6vhtk-0497df

Published 14 May 2025, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

PA Housing

85-89 High St

Walton-on-Thames

KT12 1DZ

Contact

Our Consultant for this Project is Gibbs Laidler Consulting LLP

Email

Andy.bygrave@gibbslaidler.co.uk

Telephone

+44 1959562242

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.pahousing.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Insurance and related services to PA Housing

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by PA Housing

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,505,000

II.2) Description

II.2.1) Title

Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by PA Housing

Lot No

1

II.2.2) Additional CPV code(s)

- 66513100 - Legal expenses insurance services
- 66513200 - Contractor's all-risk insurance services
- 66515000 - Damage or loss insurance services
- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515410 - Financial loss insurance services
- 66515411 - Pecuniary loss insurance services
- 66516000 - Liability insurance services
- 66516400 - General liability insurance services
- 66516500 - Professional liability insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services
- 66518300 - Insurance claims adjustment services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

A programme of General (non-life) insurance and related services for PA Housing. The programme will require Insurance and related services for risks that may include but not be limited to: property damage and business interruption, employers, public, products and property owners liability, business combined/office, money, all risks, computer, contract works, group personal accident and employment practices liability. This list is to be decided at the sole discretion of PA Housing.

This Lot excludes: Motor (See Lot 2), Terrorism (Pool-Re) (See Lot 3), Terrorism (Non-Pool Re) (See Lot 4), Financial Lines (See Lot 5), Engineering (See Lot 6),

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long Term Agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-sourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

II.2) Description

II.2.1) Title

Insurance and related services for Motor Fleet risks for PA Housing

Lot No

2

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66516000 - Liability insurance services
- 66517300 - Risk management insurance services
- 66514110 - Motor vehicle insurance services
- 66516100 - Motor vehicle liability insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Insurance and related services for Motor Fleet risks for PA Housing

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long Term Agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-sourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

II.2) Description

II.2.1) Title

Insurance and related services associated with Terrorism Pool-Re/Political Violence for PA Housing

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66515000 - Damage or loss insurance services
- 66518000 - Insurance brokerage and agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Insurance and related services associated with Terrorism Pool-Re/Political Violence for PA Housing

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long Term Agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-sourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

II.2) Description

II.2.1) Title

Insurance and related services associated with Terrorism Non Pool-Re/Political Violence for PA Housing

Lot No

4

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66516000 - Liability insurance services

- 66518000 - Insurance brokerage and agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Insurance and related services associated with Terrorism Non Pool-Re/Political Violence for PA Housing

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-esourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

II.2) Description

II.2.1) Title

Insurance and related services associated with Financial Lines for PA Housing

Lot No

5

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services
- 66516000 - Liability insurance services
- 66516500 - Professional liability insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Insurance and related services associated with Financial Lines (Professional Negligence risks, Directors' and Officers' Liability and Crime Risks) for PA Housing

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance),

subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-esourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

II.2) Description

II.2.1) Title

Insurance and related services associated with Engineering Insurance and Inspection for PA Housing

Lot No

6

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services
- 66516000 - Liability insurance services
- 66516500 - Professional liability insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Insurance and related services associated with Engineering Insurance and Inspection for PA Housing

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

PA Housing will consider entering into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information about this opportunity, please visit: <https://www.delta-esourcing.com/tenders/UK-UK-Walton-on-Thames:-Insurance-services./5EB72F468J>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028202](#)

Section V. Award of contract

Lot No

1

Title

Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by PA Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley, Hampshire

Fareham

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,000,000

Lowest offer: £6,600,000 / Highest offer: £9,300,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Insurance and related services for Motor Fleet risks for PA Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jensten Insurance Brokers (London and SE) Ltd

The Old Court House, 191 High Street

South Woodford

E18 2QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £475,000

Lowest offer: £525,000 / Highest offer: £780,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Insurance and related services associated with Terrorism Pool-Re/Political Violence for PA Housing

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

4

Title

Insurance and related services associated with Terrorism Non Pool-Re/Political Violence for PA Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jensten Insurance Brokers (London and SE) Ltd

The Old Court House, 191 High Street

South Woodford

E18 2QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,000

Lowest offer: £95,000 / Highest offer: £180,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

Insurance and related services associated with Financial Lines for PA Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jensten Insurance Brokers (London and SE) Ltd

The Old Court House, 191 High Street

South Woodford

E18 2QF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £170,000

Lowest offer: £225,000 / Highest offer: £270,000 taken into consideration

Section V. Award of contract

Lot No

6

Title

Insurance and related services associated with Engineering Insurance and Inspection for PA Housing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley, Fareham

Hampshire

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £330,000

Lowest offer: £360,000 / Highest offer: £420,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=949812383> GO

Reference: GO-2025514-PRO-30555765

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Telephone

+44 1959562242

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will enter into this contract following a 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.

VI.4.4) Service from which information about the review procedure may be obtained

The Cabinet Office

London

Telephone

+44 1959562242

Country

United Kingdom