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Pipeline

## **Fulfilment Services**

Post Office Limited

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021287

Procurement identifier (OCID): ocds-h6vhtk-05132b

Published 14 May 2025, 1:58pm

## **Scope**

### **Description**

Fulfilment services

Value of up to £25m ex vat

Services include reward sourcing, fulfilment and distribution, including supporting with reward and incentive campaign strategy ideation, planning and design, across loyalty, acquisition and retention for customers, as well as for our internal colleagues and branch network. Require to be able to tailor or re-configure an existing solution, to be fit for purpose for promotional activity at all points of the customer lifecycle, and across customer and internal audiences.

### **Total value (estimated)**

- £25,000,000 excluding VAT
- £30,000,000 including VAT

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2031
- 5 years

### **Main category**

Services

### **CPV classifications**

- 48210000 - Networking software package
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

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## **Submission**

### **Publication date of tender notice (estimated)**

1 July 2025

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

## Above or below total value threshold

Above or equal to threshold

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## Contracting authority

### Post Office Limited

- Companies House: 02154540
- Public Procurement Organisation Number: PRNP-5883-YMLG

100 Wood Street

London

EC2V 7ER

United Kingdom

Email: [Procurement@postoffice.co.uk](mailto:Procurement@postoffice.co.uk)

Website: <https://corporate.postoffice.co.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government