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Contract

## **Solution Architecture, Design & Delivery Consultancy Services**

PLYMOUTH COMMUNITY HOMES LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021265

Procurement identifier (OCID): ocds-h6vhtk-05131e

Published 14 May 2025, 1:36pm

### **Scope**

### **Reference**

CSIT/1832/1877

### **Description**

Phase 1 - Discovery Deliverables

- Service Design Blueprint for Customer Contact and Responsive Repairs - Contents to include:
- To-be process maps (Level 2) plus customer journey maps
- Highlight key business change and transformation decisions to enable future models
- Review of project and solution delivery to date.
- Recommendations for business and solution alignment.

- Playback session (s)
- Methodology and Framework approach showcased and modelled to internal teams

#### Phase 2 Definition Phase

- Service Design Blueprint for Customer Contact and Responsive Repairs - Contents to include:
  - To-be process maps (Level 3)
  - Highlight key business change and transformation decisions to enable future models
  - Replan and unblock existing project
  - Business requirements review, alignment to system configuration work
  - Playback session (s)
  - Methodology and Framework approach showcased and modelled to internal teams
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## **Contract 1. Solution Architecture, Design & Delivery Consultancy Services**

### **Supplier**

- DOUBLE DIAMOND DELIVERY LIMITED

### **Contract value**

- £70,800 excluding VAT

- £84,960 including VAT

Below the relevant threshold

### **Date signed**

5 March 2025

### **Contract dates**

- 17 March 2025 to 20 June 2025
- 3 months, 4 days

### **Main procurement category**

Services

### **CPV classifications**

- 79415200 - Design consultancy services

### **Contract locations**

- UK - United Kingdom

### **Signed contract documents**

[264633531.doc](#)

[264633541.doc](#)

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### DOUBLE DIAMOND DELIVERY LIMITED

- Companies House: 13676691
- Public Procurement Organisation Number: PYWQ-4589-YVJN

Northgate House

Bath

BA1 1RG

United Kingdom

Email: [oliverlock@doublediamond.info](mailto:oliverlock@doublediamond.info)

Website: <http://doublediamond.info>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Solution Architecture, Design & Delivery Consultancy Services

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## Contracting authority

### **PLYMOUTH COMMUNITY HOMES LIMITED**

- Companies House: IP030637
- Public Procurement Organisation Number: PQHR-8758-LZBN

Plumer House

Plymouth

PL6 5DH

United Kingdom

Email: [procurement@pch.co.uk](mailto:procurement@pch.co.uk)

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government