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Planning

Flexible Purchasing Arrangements for Social Care Support

Glasgow City Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2025/S 000-021238

Procurement identifier (OCID): ocids-h6vhtk-051307

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Section I: Contracting authority

I.1) Name and addresses

Glasgow City Council

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Contact

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Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.glasgow.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flexible Purchasing Arrangements for Social Care Support

Reference number

GCC006407SW

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Over recent years, Glasgow City Health and Social Care Partnership (GCHSCP) has been adapting the way in which people access support that meets their needs whilst promoting and maintaining their independence. We recognise that closer engagement with communities, families, carers and the people we support is required: focussing on the assets and strengths that people and their communities already have; to transform the way we all collaborate, maximising the opportunity for people to live independent lives and achieve their full potential. Connecting people with their communities is a key objective of maximising independence, and with access to health and social care support when needed can improve health and wellbeing and support people to become more resilient.

Self Directed Support (SDS) is a co-production and supportive process involving good conversations with people needing support. SDS, alongside other legislation and policies, is intended to respect, protect and fulfil human rights, and aims to ensure that care and support is delivered in a way that supports choice and control over one's own life and which respects the person's right to participate in society.

SDS applies to supported persons across all ages, including unpaid carers and children ensuring:

- Disabled people have the same freedom and choices as others.
- People get the support they want, where and when they want it.

- People can get support at the right time, before a crisis or emergency happens.

Glasgow City Council's (GCC) statutory duty to assess care needs and establish eligibility for social care services, the Social Care (Self Directed Support) (Scotland) Act 2013 placed duties on Local Authorities to provide 4 Options for arranging social care support and making them available to eligible individuals.

The Flexible Purchasing Framework for social care supports will be the mechanism through which the Council discharges its duties for SDS Options 2, 3, and aspects of option 4.

In all instances Providers will be required to develop and deliver a plan that is within a individual's available budget and that meets the outcomes identified within their individual plan.

The Contract will be based on care groups to deliver support to people:

- Children and Families – from birth up to their 19th birthday - this only includes children with disabilities
- Mental Health – this is inclusive of people under sixty five [65] years old with mental health and/or related conditions including Huntington's and autism.
- Physical Disabilities – this is inclusive of people under sixty five [65] years old with a physical disability
- Learning Disabilities – this is inclusive of people under sixty five [65] years old with autistic spectrum disorders and/or a learning disability
- Older People – this is inclusive of people over sixty five [65] years old and under sixty five [65] with early onset dementia

The contract may also include an additional requirement for when the Council determines needs cannot be met under one of Care Groups above.

Bidders will be invited to submit their pricing schedule of the services they are able to offer to help the Council achieve its aims and objectives to help people to live as independent life as possible and to deliver on its statutory duties. This could include:

1. Care and Support Services
2. Day Opportunities/Employability Supports
3. Short Breaks including Respite Services

4. Any additional supports offered by Bidders

Bidders will also be able to, and are encouraged to, deliver Technology Enabled Care support options.

GCHSCP concluded a review of the access to social work services in 2024 to ensure our approach is fair and equitable for those eligible for services. The GCHSCP eligibility criteria will focus on those with substantial and critical need. Further information on access to social care can be found here: <https://glasgow.gov.uk/socialcare>

II.1.5) Estimated total value

Value excluding VAT: £600,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Older People

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

Lot 1 is the provision of social care supports for Older People and will be underpinned by the principles of reablement and maximising independence. Providers should deliver

support focusing on a strength based approach with the aim to build people's confidence in their ability to help themselves, increase their independence and potentially reduce dependency on long term care and support provision.

II.2.14) Additional information

Older People – this is inclusive of people aged sixty five+ [65] years old and under sixty five [65] with early onset dementia.

Further detail on the requirements of this lot will be provided at the point of tender.

II.2) Description

II.2.1) Title

Learning Disability

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

Lot 2 is the provision of social care supports for people with a learning disability. Providers should deliver support focusing on a strength based approach with the aim to build people's confidence in their ability to help themselves, increase their independence and potentially reduce dependency on long term care and support provision.

II.2.14) Additional information

Learning Disabilities – this is inclusive of people under sixty five [65] years old with autistic spectrum disorders and/or a learning disability.

Further detail on the requirements of this lot will be provided at the point of tender.

II.2) Description

II.2.1) Title

Physical Disability

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

Lot 3 is the provision of social care supports for people with a Physical Disability. Providers should deliver support focusing on a strength based approach with the aim to build people's confidence in their ability to help themselves, increase their independence and potentially reduce dependency on long term care and support provision.

II.2.14) Additional information

Physical Disabilities – this is inclusive of people aged under sixty five [65] years old with a physical disability.

Further detail on the requirements of this lot will be provided at the point of tender.

II.2) Description

II.2.1) Title

Mental Health

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

Lot 4 is the provision of social care supports for people with Mental Health.

Support services will have an emphasis on recovery models, promoting independence, empowerment and participation in community life. Key to the delivery of mental health support is a focus on early intervention and prevention to maintain mental health well-being and sustain community living.

II.2.14) Additional information

Mental Health – this is inclusive of people aged under sixty five [65] years old with mental health and/or related conditions including Huntington's and autism.

Further detail on the requirements of this lot will be provided at the point of tender.

II.2) Description

II.2.1) Title

Children and Young People With a Disability

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

Lot 5 is the provision of social care supports for Children and Young People with a Disability. The Provider will provide support and assistance to families where a child / children are affected by disability (age range birth up to 19th birthday). Providers will adopt a strength based approach and whilst providing direct care and support will deliver safe care, promote resilience, developmental opportunities, and improve outcomes for individuals / families. Providers will operate a child-centred approach encouraging, promoting, and developing skills and abilities wherever possible.

Providers will also engage positively with parents and carers to provide support, develop confidence, promote positive parenting approaches, and where appropriate, adopt a holistic family based approach in supporting the household as a whole.

II.2.14) Additional information

Children and Families – this only includes children with disabilities.

Further detail on the requirements of this lot will be provided at the point of tender.

II.2) Description

II.2.1) Title

Bespoke Requirements

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow City

II.2.4) Description of the procurement

The Council is considering the option to have a bespoke lot to allow for additional requirements to be met under this flexible framework. This Lot may be used for the provision of social care supports for people with multiple support needs that require bespoke support packages that the Council determines cannot be met within the framework Lots 1-5.

The decision on whether Lot 6 is to be used is exclusively at the Council's discretion.

Some examples of where Lot 6 may be used;

Where the individual (adult) also requires accommodation options.

Where the individual has experienced multiple breakdowns in their support.

Where innovative support solutions are required for an individual who's needs cut across several service areas, for example mental health, learning disabilities and support with managing behaviour that challenges.

II.2.14) Additional information

It is anticipated that this will apply to all or multiple care groups. Further detail on the requirements of this lot will be provided at the point of tender.

II.3) Estimated date of publication of contract notice

5 June 2025

Section VI. Complementary information

VI.3) Additional information

A Preliminary Market Consultation Notice was published on 21st November 2024 to promote Provider consultation events, Ref:NOV518798.

This PIN notice is to notify the market of the future contracting opportunity and invites Providers to attend a Market Information Event, to be held on 28th May 2025, 10.30am–12.30pm, delivered by Glasgow City HCSP Operational, Commissioning and Procurement staff, and facilitated by the Supplier Development Programme (SDP).

Potential bidders interested in attending to hear more about this opportunity must register to attend this event on the SDP website at <https://www.sdpscotland.co.uk/events/talking-tender-glasgow-city-health-social-care-partnership-gchscp-1892/>

The plan is to advertise this contract for a multi lot and multi supplier Flexible Framework contract by open tender under the Light Touch Regime.

The new Framework has an anticipated start date of February 2026. The Framework period will be 4 years plus 2 years.

The Framework will be unranked, with no limit to the number of lots that can be bid for, or awarded to, and no limits to the number of Providers on the Framework.

It is anticipated the Framework will be re-opened every year through its lifetime for new entrants, and for existing Providers on the Framework to apply to add new services.

The evaluation will include selection, quality and commercial criteria. Community Benefits and Sustainability will be pass/fail. Where registrations are required to deliver any services offered these must be in place at the time of bid submission. Bidders will need to consider their current Care Inspectorate registrations to determine what supports they will be in a position to offer. Note that the council intends to re-open the Framework annually.

The procurement documents, when published in June, will have full details on the requirement and indicative values across care groups based on current spend.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=798131.

(SC Ref:798131)