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Contract

CON 1403 - Support & Development for Microsoft software-based applications and services

The Office for Standards in Education, Children's Services and Skills (Ofsted)

F03: Contract award notice

Notice identifier: 2024/S 000-021238

Procurement identifier (OCID): ocids-h6vhtk-043bd6

Published 11 July 2024, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

The Office for Standards in Education, Children's Services and Skills (Ofsted)

Clive House

London

SW1H 9EX

Email

info-contracts@ofsted.gov.uk

Telephone

+44 3001231231

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.ofsted.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

We inspect services providing education & skills for learners of all ages. We also regulate & inspect services that care for children & young people

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CON 1403 - Support & Development for Microsoft software-based applications and services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become our supplier for Support & Development for Microsoft software-based applications and services.

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties.

*including a break clause / review point at year 2).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £776,325

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Office for Standards in Education, Children's Services and Skills (Ofsted) is pleased to invite you to submit a formal tender submission to become our supplier for Support & Development for Microsoft software-based applications and services.

The contract is for a comprehensive support and periodic development service for a range of Microsoft software-based applications.

The contract will cover three Commercial elements;-

- Commercial element 1 – Onboarding and readiness service.
- Commercial element 2 - Comprehensive 3rd Line Tech support service to support our Microsoft software-based applications and services.
- Commercial element 3 - Periodic Product Development for services specified by Ofsted across a range of Microsoft software-based applications and services.

The opportunity is available to Potential Suppliers that have, as a minimum, the following Microsoft accreditations:

Microsoft Solutions Partner designation: Business Applications

Microsoft Solutions Partner designation: Modern Work

Microsoft Solutions Specialization: Low code application development

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties.

*including a break clause / review point at year 2).

The option to extend the contract will be solely at Ofsted's discretion and will be subject to satisfactory supplier performance, government approval and the availability of funding.

Potential Suppliers should not make any assumption that Ofsted will exercise its discretion to extend the contract for any specific period or at all.

Please note, the advertised contract value is not a commitment of spend, but the maximum contract headroom available for the entire 6-year period (i.e. if all extensions options were activated)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The Contract Term will be for an initial 4-year period* with the option to extend for up to a further 2 years subject to the agreement of both parties. *including a break clause / review point at year 2).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/2P56Z2FQMX>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005677](#)

Section V. Award of contract

Contract No

CON 1403

Title

Support & Development for Microsoft software-based applications and services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CGI UK Limited

14th Floor, 20 Fenchurch Street,

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00947968

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £776,325

Total value of the contract/lot: £776,325

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Please note, the published contract value is for the initial 4 years only. The contract can be extended by a further period up to 24 months beyond Expiry Date. The 4-year value of the Call-Off Contract will be used as an indicator to estimate the value of any subsequent extension period should this

be required under the Call-Off Contract.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=873809165>

GO Reference: GO-2024711-PRO-26864549

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Ofsted will comply with the Public Contracts Regulations 2015 (as amended) and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.