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Contract

## **Reward and Wellbeing Services**

Sanctuary Housing Group

F03: Contract award notice

Notice identifier: 2023/S 000-021238

Procurement identifier (OCID): ocds-h6vhtk-037187

Published 24 July 2023, 10:17am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sanctuary Housing Group

Sanctuary House, Chamber Court, Castle Street

Worcester

WR1 3ZQ

#### **Contact**

Mrs Louise Simon

#### **Email**

[group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk)

#### **Telephone**

+44 1905334086

#### **Fax**

+44 1905338700

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.sanctuary-group.co.uk>

Buyer's address

<http://www.sanctuary-group.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Reward and Wellbeing Services

Reference number

DN600749

#### **II.1.2) Main CPV code**

- 98300000 - Miscellaneous services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To provide a reward and wellbeing service to include a website which hosts all of the Group's employee benefits.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £7,000,000 / Highest offer: £16,000,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 18530000 - Presents and rewards

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKM - Scotland

#### **II.2.4) Description of the procurement**

The procurement was conducted as an Open tender to determine the most suitable supplier to offer a Reward and Wellbeing Service to the Group, the online platform needed to have the functionality to host a range of employee benefits services.

#### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 20

Cost criterion - Name: Quality / Weighting: 80

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027379](#)

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## **Section V. Award of contract**

### **Contract No**

9035

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Reward Gateway Limited

265 Tottenham Court Road

London

W1T 7RQ

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £700,000 / Highest offer: £1,600,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sanctuary Group

Worcester

Email

[group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk)

Country

United Kingdom