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Tender

Integrated Advocacy Service

Staffordshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-021227

Procurement identifier (OCID): ocds-h6vhtk-02b6d3

Published 27 August 2021, 8:30am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Contact

Lisaa Dobric

Email

lisa.dobric@staffordshire.gov.uk

Telephone

+44 1785278192

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Advocacy Service

Reference number

IA2419

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

II.1.5) Estimated total value

Value excluding VAT: £2,213,120

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

The Council invites suppliers to tender for an integrated approach to the coordination and delivery of a range of statutory advocacy services outlined below:

- a) Independent Advocacy under the Care Act 2014;
- b) Independent Advocacy for Prisoners under the Care Act 2014;
- c) Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards and Trained Representatives. Where the Individual has no family/friends to represent them, an advocate and/or trained person may be appointed to be the Rule 1.2 Representative;
- d) Independent Mental Health Advocacy (IMHA); and
- e) Independent Health Complaints Advocacy Service (ICAS).

In the provision of the Services, the Provider will:

- a. Provide a single point of access model that promotes a triage approach to ensure Individuals get the right advice, support and/or services required;
- b. Make use of digital;
- c. Recognise the benefits of strength-based and an Asset Based Approach to improving health and wellbeing, promoting independence and building community capacity;
- d. Be strongly encouraged to develop a model that uses volunteers to fulfil some of the roles where it is safe and appropriate to do so; it adds value to and improves the outcomes of the Service; and provides a valuable experience to the volunteer; and
- e. Target and support those with greatest need.

The tender will be procured via an open tender process.

Tenderers may submit as a provider or lead provider in the form of a consortia, or partnership arrangement or through sub-contracting arrangements with other organisations to deliver all of the service requirements within the Service Specification.

Suppliers should register on the Proactis e-tendering system:

<https://supplierlive.proactisp2p.com> and then select this tender opportunity to view and return tender documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,213,120

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Additional option to extend up to 12 months to 31st March 2025 and then a further 12 months up to 31st March

2026.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Additional option to extend up to 12 months to 31st March 2025 and then a further 12 months up to 31st March

2026

II.2.14) Additional information

Suppliers should register on the Proactis e-tendering system:

<https://supplierlive.proactisp2p.com> and then select this tender opportunity to view and return tender documents.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see ITT Questionnaire.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-012129](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 September 2021

Local time

12:30pm

Place

Staffordshire

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 24 months

VI.3) Additional information

This is an electronic tender. All submission must be made via the formal Contracting Authority electronic

tendering platform.

All requests for information to be sent through the electronic tendering portal and message facility on the

Proactis electronic tendering system.

How to register - follow the link to Proactis electronic tendering:

<https://supplierlive.proactisp2p.com/Account/Login>

If you require urgent assistance regarding the initial usage of the e-Tendering package please contact

the Contracting Authority point-of-contact in Section I.1 of this notice. On failure to reach this contact, please

immediately email the nature of the difficulty to commercial.team@staffordshire.gov.uk

This procurement is for a Contract between the appointed providers and the Contracting Authority, to supply

services as and when required.

The Contracting Authority or its public sector partners/Customers makes no guarantee as to the volume of

business on offer or to be awarded, and any volumes given are indicative only and intended as a

general guide.

There is no commitment at the time of tendering from any parties outside of the Contracting Authority and this

should be taken into consideration when bidding.

Financing / Payment:

payments may be made following acceptance by the banking agents of Staffordshire County Council

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom