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Contract

## **(NU/1777) Supply of a Survey Platform Solution**

Newcastle University

F03: Contract award notice

Notice identifier: 2022/S 000-021226

Procurement identifier (OCID): ocids-h6vhtk-03370d

Published 3 August 2022, 11:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle University

Newcastle University, Procurement Services, Kingsgate

Newcastle

NE1 7RU

#### **Contact**

Mr Dave Anderson

#### **Email**

[dave.anderson@ncl.ac.uk](mailto:dave.anderson@ncl.ac.uk)

#### **Telephone**

+44 1912085360

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.ncl.ac.uk>

Buyer's address

<https://www.ncl.ac.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

(NU/1777) Supply of a Survey Platform Solution

Reference number

DN612131

**II.1.2) Main CPV code**

- 79311000 - Survey services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Newcastle University is looking for a secure, customisable easy to use survey platform to collect and analyse data provided by our colleagues, contingent colleagues and postgraduate students across all Faculties. Data could be gathered through a quick pulse survey or as part of a comprehensive listening strategy with a view to generating actionable

insights and identifying opportunities for impact.

Newcastle University has in the region of 28,000 students and 6,000 staff. The University requires a licence for approximately 6,500 stakeholders who may use the survey platform as

end users. To date various licence agreements have been in place across the University for a

range of survey platform providers for use across research, academic and cross-cutting requirements. The lack of consistency in terms of features and capability of these platforms

has led to challenges when conducting data gathering exercises across target audiences.

Therefore, the University is clear that the need to administer well-designed surveys exceeds

the scale and capability of existing provision.

The University's ambition is to provide a positive survey experience for all colleagues and students, enabled by a platform which includes powerful analytics, reporting tools and technical support when needed.

The scope of this tender is for the supply and support of a survey platform to be used by all

members of the University, including those located in our Branch Campuses in Malaysia and

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Quality criterion - Name: Technical Merit and Functional Fit / Weighting: 20

Quality criterion - Name: Usability / Weighting: 20

Quality criterion - Name: Qualitative Requirement / Weighting: 20

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-012399](#)

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## **Section V. Award of contract**

### **Title**

(NU/1777) Supply of a Survey Platform Solution

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle University

Newcastle upon Tyne

Country

United Kingdom