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Contract

Hounslow School - ICT Managed Service

Hounslow School

F03: Contract award notice

Notice identifier: 2024/S 000-021222

Procurement identifier (OCID): ocids-h6vhtk-042bbd

Published 11 July 2024, 11:24am

Section I: Contracting authority

I.1) Name and addresses

Hounslow School

Jacobs Gutter Lane

Totton

SO40 9FT

Contact

Maria Robinson-Pus

Email

tenders@minervapcs.com

Telephone

+44 1256467107

Country

United Kingdom

NUTS code

UKJ32 - Southampton

Internet address(es)

Main address

<https://www.hounsdown.hants.sch.uk/>

I.4) Type of the contracting authority

Other type

Education Institute

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Hounsdown School - ICT Managed Service

Reference number

MPN-10276

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Hounslow School requires a Contractor to undertake the ICT Managed Service in accordance with good practice so as to provide a high service standard throughout the school for the benefit of staff and pupils, the local community and any visitors to the site. Service provision to include on-site and remote Helpdesk support. Complete information regarding the Service Requirements of the school can be found in the Statement of Requirements within the tender documentation. When the tender documents have been made available suppliers will receive notification via email and the tender documents can be accessed from the 'My Tender' area of this website and by selecting the 'View Details' button of this project. All other key milestones are detailed in the documentation. We politely request that bidders read the documentation carefully as it does contain all the information you require.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £395,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKJ32 - Southampton

Main site or place of performance

Full details in tender documentation

II.2.4) Description of the procurement

Hounslow School requires a Contractor to undertake the ICT Managed Service in accordance with good practice so as to provide a high service standard throughout the school for the benefit of staff and pupils, the local community and any visitors to the site. Service provision to include on-site and remote Helpdesk support. Complete information regarding the Service Requirements of the school can be found in the Statement of Requirements within the tender documentation. When the tender documents have been made available suppliers will receive notification via email and the tender documents can be accessed from the 'My Tender' area of this website and by selecting the 'View Details' button of this project. All other key milestones are detailed in the documentation. We politely request that bidders read the documentation carefully as it does contain all the information you require.

II.2.5) Award criteria

Quality criterion - Name: All criteria are stated only in the procurement documents /
Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The contract will be awarded for an initial period of three years with two possible extensions of 12 months meaning a maximum contract length of five years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The duration detailed above includes the initial term of three years as well as the two optional contract extension periods of 12 months each.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000677](#)

Section V. Award of contract

Contract No

Hounsdown School

Title

ICT Managed Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 June 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Turn IT on Ltd

Unit 1F, Network Point, Range Road

Witney

OX29 0YN

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

Internet address

www.turniton.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £395,000

Total value of the contract/lot: £445,975

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Hounslow School incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).