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Tender

## Technology Support Services Framework

BANK OF ENGLAND

F02: Contract notice

Notice identifier: 2023/S 000-021222

Procurement identifier (OCID): ocds-h6vhtk-03e48d

Published 24 July 2023, 8:50am

### Section I: Contracting authority

#### I.1) Name and addresses

BANK OF ENGLAND

Threadneedle Street

LONDON

EC2R8AH

#### Contact

Maneesh Sharma

#### Email

[maneesh.sharma@bankofengland.co.uk](mailto:maneesh.sharma@bankofengland.co.uk)

#### Country

United Kingdom

#### Region code

UKI31 - Camden and City of London

**Companies House**

RC000042

**Internet address(es)**

Main address

[www.bankofengland.co.uk](http://www.bankofengland.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Support Services Framework

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Bank of England is looking to conduct an open tender procedure in 2023 for a Technology Support Services Framework.

Many of the Bank's critical functions and processes rely upon the Technology infrastructure and systems the Bank has in place. The maintenance, development and continuous innovation of these systems is critical for the Bank's future operations. Alongside the Bank's technology staff, utilising industry experts as necessary.

The Bank wishes to set up a multi-Lot, multi-supplier framework agreement with successful Bidders for the provision of services to support the various functions of the Bank's Technology Directorate. The Bank anticipates that the successfully appointed suppliers will provide both resource augmentation and project delivery services on-site at the Bank's various premises as well as off-site where appropriate and agreed by the Bank.

The framework will be in place for four years and is a series of zero-commit Agreements with Technology suppliers. Requirements will be called off over the Term and as such the contract value represents a maximum spend over this period, on this Framework.

#### **II.1.5) Estimated total value**

Value excluding VAT: £60,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

SAP

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that retain high levels of skills in SAP, in particular Business Warehouse. The Bank retains a highly configured estate with complex and high value logistics.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Cloud

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that can deliver services covering multi cloud environments and the interoperability between them and to on premise and shared data centres. Suppliers would also need to have an understanding about consumption models, reserved instances, cloud license management and FinOps. The Bank has a variety of data centres and cloud service providers and will seek to review this over time. It is keen to improve consumption based spend and reporting and to be able to make strategic TCO decisions on location of workloads.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Enterprise

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that are experienced in managing Enterprise Systems, including ERP solutions, M365 and D365. The Bank will be seeking to understand where the supply chain can take a more outcome-based approach to service provision.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

# **II.2) Description**

## **II.2.1) Title**

Data

Lot No

4

## **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UKI - London

## **II.2.4) Description of the procurement**

The Bank is seeking suppliers that have strong and established development and engineering experience in the Data space in addition to Data science, architecture, strategy, and engineering capabilities.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Networks

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that can provide telecoms (internal and external) skills, first

as an augmentation model but may also look to identify and source small parts of the whole scope by the end of the contract. Suppliers that can provide capability in supporting network and infrastructure appliances and that can consult and advise on evolution of telecoms and networking, so the Bank can look to leverage future technologies to deliver its services over multiple sites.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Infrastructure

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that can demonstrate capability managing database services and can provide TCO models as well as new approaches to Technical Debt. Suppliers that can demonstrate capability managing Server Operating Systems. Suppliers that can demonstrate capability managing Storage and Virtualisation Systems.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Architecture and Consultancy

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that have a strong track record in providing Business and Enterprise Architecture in relation to Technology and business strategy.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Service Integrators

Lot No

8

## **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UKI - London

## **II.2.4) Description of the procurement**

The Bank is seeking suppliers that are comfortable operating Large Change, transformation or managed services solutions across the Technology stack.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Recruit Train Deploy

Lot No

9

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Bank is seeking suppliers that can provide Recruit, Train and Deploy services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2023

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

31 August 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice

London

Country

United Kingdom