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Tender

Remote Maintenance Access Service 2 (RMAS2)

Highways England

F02: Contract notice

Notice identifier: 2021/S 000-021221

Procurement identifier (OCID): ocds-h6vhtk-02da55

Published 26 August 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Highways England

The Cube, 199 Wharfside Street

Birmingham

B1 1RN

Email

TechnologyProcurement@highwaysengland.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/highways-england>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://highways.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://highways.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Remote Maintenance Access Service 2 (RMAS2)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Highways England is seeking a supplier to implement a new contract for a Remote Maintenance Access Service. The contract will facilitate Technology Operation Capability (TOC) and other key stakeholders such as regional Maintenance & Response (M&R) contractors to remotely access Highways England roadside assets to obtain fault diagnostics, implement corrective actions and install firmware updates, thus reducing the requirement for an operative to attend the roadside.

II.1.5) Estimated total value

Value excluding VAT: £3,675,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50232200 - Traffic-signal maintenance services
- 72200000 - Software programming and consultancy services
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212517 - IT software development services

- 72254100 - Systems testing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom
- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The successful supplier will develop, test and deliver a secure cloud-hosted remote access service to roadside technology which will enable TOC operatives, M&R contractors and equipment suppliers to work collaboratively to improve the availability of roadside technology. The service will also facilitate remote resets, fault diagnosis and firmware upgrades to be delivered in a safer manner by reducing the traditional method of an operative visiting site. Ultimately, this service will improve Highways England's and its supply chains ability to reduce the impact of incidents on road users through improved communication about alternative routes and queues ahead due to better roadside technology availability.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Conditions as stated in the procurement documents

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 182 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 October 2021

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Highways England Company Limited

The Cube, 199 Wharfside Street

Birmingham

B1 1RN

Email

TechnologyProcurement@highwaysengland.co.uk

Country

United Kingdom