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Contract

Home Office Biometrics Matcher Platform and associated Services

The Secretary of State for the Home Department

F03: Contract award notice

Notice identifier: 2023/S 000-021195

Procurement identifier (OCID): ocids-h6vhtk-02db88

Published 21 July 2023, 6:48pm

Section I: Contracting authority

I.1) Name and addresses

The Secretary of State for the Home Department

49 Sydenham Road

Croydon

CRO 2EU

Email

hayley.farrell@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/homeoffice

Buyer's address

<https://homeoffice.app.jaggaer.com/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Office Biometrics Matcher Platform and associated Services

Reference number

C21640

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Secretary of State for the Home Department (referred to as the Home Office) is the lead government department for immigration and passports and is responsible for securing the UK border, controlling immigration and issuing passports and visas.

The Home Office, acting through Home Office Biometrics (HOB), is the Authority seeking to procure services for the provision of Biometric Matcher Platform and associated

Services (BMPS).

The Matcher Service Platform (MSP) is a combination of a technology platform and the services required to support and operate the biometric matching functions. The MSP can be further broken down into:

- a Matcher Service Bus (MSB) where biometric transaction processing logic, biometric workflow rules, integration of Matching Engine Software (MES) and a Service Interface used by external subsystems; and
- the infrastructure platform to host and provide the computing capacity for the MSB and MES operations.

The BMPS Project can be defined in 5 stages as below:

Stage 1 - Transition of the services developed under the existing Matcher Platform supplier to the new supplier. These services are for the delivery of Matching Platform and Mark to Print search capability for Law Enforcement. This is expected to go live before this contract award.

Stage 2 - Delivery of other IDENT1 search capabilities (Print to Print, Print to Mark & Mark to Mark) for Law Enforcement allowing for the decommission of the legacy IDENT1 matching algorithm.

Stage 3 - Immigration collection moved from IABS to the Fingerprint & Face Algorithms on the MSP. This allows for the decommission of the legacy IABS fingerprint and face algorithms. This Stage deploys Face algorithm onto the Matcher Platform and is an enabler for Strategic Facial Matching for Law Enforcement as well as ETA Face for FBIS.

Stage 4 - Migration of HMPO, EUSS & FBIS collections onto the MSP (re-using the Face Algorithm on the Platform), allowing for the decommission of the IABS Passport Face Matcher.

Stage 5 - Facial matching for law enforcement use-case.

This contract is for a initial term of 5 years with option to extend by a further 3 years (5+1+1+1).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £65,659,748.15

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Biometrics Matcher Platform and associated Services. Please see section II.1.4 for more detail.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 18

Cost criterion - Name: SFIA Rates / Weighting: 2

II.2.11) Information about options

Options: Yes

Description of options

The Authority may extend the contract beyond the contract term for the supplier to conduct termination assistance activities. Termination assistance activities will include any activity associated to contract transition to the authority or a new supplier at the end of the maximum contract term 96months (5years +1 +1 +1). If enacted, this Termination Assistance Period will apply for a maximum term of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-008839](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

C21640

Lot No

N/A

Title

BIOMETRIC MATCHER AND ASSOCIATED SERVICES

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM UNITED KINGDOM LIMITED

P.O. Box 41, North Harbour,

Portsmouth

PO6 3AU

Country

United Kingdom

NUTS code

- UKJ31 - Portsmouth

National registration number

00741598

Internet address

<https://www.ibm.com/uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £65,659,748.15

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Secretary of State for the Home Department

49 Sydenham Road

Croydon

CR0 2EU

Country

United Kingdom