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Contract

Advocacy Services In Essex

Essex County Council

F03: Contract award notice

Notice identifier: 2024/S 000-021191

Procurement identifier (OCID): ocds-h6vhtk-041bc3

Published 11 July 2024, 9:42am

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

MR Jon Rockstad

Email

Jon.Rockstad@essex.gov.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services In Essex

Reference number

DN699203

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

THIS IS AN AWARD NOTICE

To deliver Advocacy Services in Essex.

Essex-wide Independent Statutory and Non-statutory Advocacy Service for eligible children,

young people, and adults in Essex.

The contract length will be 5 years with an option to extend for a further two years and will deliver the following services:

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £7,200,000 / Highest offer: £8,600,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

THIS IS AN AWARD NOTICE

Statutory Advocacy services

- Independent Advocacy for Children and Young People – Building on

Article 12 of the United Nations Convention on the Rights of the Child and

the Childrens Act, support is given to an individual to express views,

wishes and feelings and to make and influence decisions about their lives

including making complaints under s24D or s26 of the Childrens Act

1989.

- Independent Mental Capacity Advocacy (IMCA) – support whilst undergoing a mental capacity assessment, or best interest decision.

- Paid Relevant Person Representative (RPR) – An advocate who maintains contact, represents and supports in all matters relating to the

Deprivation of Liberty Safeguards (DoLS)

- Independent Mental Health Advocacy (IMHA) – An advocate who

supports an individual with mental health care and treatment issues, and understanding their rights (Mental Health Act).

- Independent Care Act Advocacy (ICAA) – An advocate who will support people to understand their rights under the Care Act and to be fully involved in a local authority assessment, care review, care and support planning or safeguarding process.

- Independent Health Complaints Advocacy (IHCA) – Provides support to

people who want to complain about their NHS care or treatment.

Non-statutory services:

- Advocacy support for the parents of children undergoing an assessment for, or subject to, a Child in Need or Child Protection Plan
- General Advocacy
- Peer and Citizen Advocacy

There is a ceiling price of £8.6m and a floor price of £7.2m for contract years 1 to 7 and bids that exceed or fall below these prices will be automatically disqualified from the process. There is a ceiling price of £5.8m and a floor price of £4.9m for contract years 1 to 5 and bids that exceed or fall below these prices will be automatically disqualified from the process.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 30

Cost criterion - Name: Quality / Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034462](#)

Section V. Award of contract

Contract No

DN699203

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility Advocacy

110 C/O Sayer Vincent, Invicta House, 110 Golden Lane

London

EC1Y 0TL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £7,200,000 / Highest offer: £8,600,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Essex County Council

Chelmsford

Country

United Kingdom