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Contract

Provision of Payment Services

Post Office Limited

F03: Contract award notice

Notice identifier: 2023/S 000-021185

Procurement identifier (OCID): ocds-h6vhtk-03e478

Published 21 July 2023, 4:55pm

Section I: Contracting authority

I.1) Name and addresses

Post Office Limited

Finsbury Dials 20 Finsbury Street

London

EC2Y 9AQ

Contact

Steve Hepburn

Email

procurement@postoffice.co.uk

Country

United Kingdom

NUTS code

UKI - London

National registration number

02154540

Internet address(es)

Main address

<http://www.postoffice.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Postal Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Payment Services

Reference number

C102238

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision on payment and banking services that underpin the transactions conducted by the Post Office through its IT systems.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,700,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

II.2.4) Description of the procurement

The contract was a direct award to support the payment and banking services required to support the Post Offices transactions that are made via the pin entry devices within the branches.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This procurement was awarded via the Direct Award procedure.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The payment and banking service that is provided by the supplier is PCI compliant, be-spoked to the specific Post Office use cases, and was required to interoperate with both the legacy and new IT platforms in parallel.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

C102238

Title

Provision of Payment Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WORLDLINE RETAIL ENTERPRISE (UK) LIMITED

1 Technology Drive, Beeston

Nottingham

NG9 1LA

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

12178321

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,700,000

Total value of the contract/lot: £19,700,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Post Office Limited

London

EC2Y 9AQ

Country

United Kingdom