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Contract

## **Provision of Payment Services**

Post Office Limited

F03: Contract award notice

Notice identifier: 2023/S 000-021185

Procurement identifier (OCID): ocds-h6vhtk-03e478

Published 21 July 2023, 4:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Post Office Limited

Finsbury Dials 20 Finsbury Street

London

EC2Y 9AQ

#### **Contact**

Steve Hepburn

#### **Email**

[procurement@postoffice.co.uk](mailto:procurement@postoffice.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**National registration number**

02154540

**Internet address(es)**

Main address

<http://www.postoffice.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Postal Services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Payment Services

Reference number

C102238

**II.1.2) Main CPV code**

- 66110000 - Banking services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The provision on payment and banking services that underpin the transactions conducted by the Post Office through its IT systems.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £19,700,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

#### **II.2.4) Description of the procurement**

The contract was a direct award to support the payment and banking services required to support the Post Offices transactions that are made via the pin entry devices within the branches.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This procurement was awarded via the Direct Award procedure.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The payment and banking service that is provided by the supplier is PCI compliant, be-spoken to the specific Post Office use cases, and was required to interoperate with both the legacy and new IT platforms in parallel.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

### Contract No

C102238

### Title

Provision of Payment Services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

17 April 2023

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

WORLDLINE RETAIL ENTERPRISE (UK) LIMITED

1 Technology Drive, Beeston

Nottingham

NG9 1LA

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

12178321

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £19,700,000

Total value of the contract/lot: £19,700,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Post Office Limited

London

EC2Y 9AQ

Country

United Kingdom