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Contract

## **Capita One Revenues and Benefits Software as a Service - KCS Y20023 only**

Reading Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-021183

Procurement identifier (OCID): ocds-h6vhtk-047c7f

Published 11 July 2024, 9:07am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Reading Borough Council

Civic Offices, Bridge Street

READING

RG12LU

#### **Contact**

Ben Boatman

#### **Email**

[benjamin.boatman@reading.gov.uk](mailto:benjamin.boatman@reading.gov.uk)

#### **Telephone**

+44 1189374533

**Country**

United Kingdom

**Region code**

UKJ11 - Berkshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.reading.gov.uk](http://www.reading.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Social Community Care Supplies & Service

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Capita One Revenues and Benefits Software as a Service - KCS Y20023 only

**II.1.2) Main CPV code**

- 85320000 - Social services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Software as a Service (SaaS) solution directly with the application supplier. This is for the provision of a Revenue & Benefits fully managed software service which is required within Residents Services. The proposed enhanced solution will deliver benefits to help drive automation and support the overall Resident Experience and Access Programme (REAP).

SaaS solution for Revenues and Benefits. A fully hosted, integrated software solution, helping to create secure, easy-to-use, self-service options for customers, and changing how data is captured and managed. Hosted on Capita's One Cloud.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,305,845

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

The system provides a number of core modules and products to collect relevant data including:

Housing Benefit (rent rebates, rent allowance and discretionary housing payments)

Council Tax

Council Tax Reduction Schemes

Non-Domestic Rates (Business Rates)

Payments (Creditors)

Debt Management (Overpayments)

The Council's current software (inc this future solution) solution enables the following:

Bill, Collect and Recover Council Tax and Business Rates (including Business Improvement Districts Administration),

Processing of Housing Benefits,

Processing of Educational Benefits,

Award of Council Tax Support and Recovery of Housing Benefits Overpayments.

Functionality to complete statutory returns to Central Government.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

Initial contract term of five years, with the option to extend for a further four year period.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Based on Reg 33 of The Public Contracts Regulations 2015. The buying process of the KCS framework was followed to award the contract.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Capita Business Services Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02299747

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,305,845

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

London

Country

United Kingdom