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Contract

Capita One Revenues and Benefits Software as a Service - KCS Y20023 only

Reading Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-021183

Procurement identifier (OCID): ocids-h6vhtk-047c7f

Published 11 July 2024, 9:07am

Section I: Contracting authority

I.1) Name and addresses

Reading Borough Council

Civic Offices, Bridge Street

READING

RG12LU

Contact

Ben Boatman

Email

benjamin.boatman@reading.gov.uk

Telephone

+44 1189374533

Country

United Kingdom

Region code

UKJ11 - Berkshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.reading.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Social Community Care Supplies & Service

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Capita One Revenues and Benefits Software as a Service - KCS Y20023 only

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

Software as a Service (SaaS) solution directly with the application supplier. This is for the provision of a Revenue & Benefits fully managed software service which is required within Residents Services. The proposed enhanced solution will deliver benefits to help drive automation and support the overall Resident Experience and Access Programme (REAP).

SaaS solution for Revenues and Benefits. A fully hosted, integrated software solution, helping to create secure, easy-to-use, self-service options for customers, and changing how data is captured and managed. Hosted on Capita's One Cloud.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,305,845

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

The system provides a number of core modules and products to collect relevant data including:

Housing Benefit (rent rebates, rent allowance and discretionary housing payments)

Council Tax

Council Tax Reduction Schemes

Non-Domestic Rates (Business Rates)

Payments (Creditors)

Debt Management (Overpayments)

The Council's current software (inc this future solution) solution enables the following:

Bill, Collect and Recover Council Tax and Business Rates (including Business Improvement Districts Administration),

Processing of Housing Benefits,

Processing of Educational Benefits,

Award of Council Tax Support and Recovery of Housing Benefits Overpayments.

Functionality to complete statutory returns to Central Government.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Initial contract term of five years, with the option to extend for a further four year period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Based on Reg 33 of The Public Contracts Regulations 2015. The buying process of the KCS framework was followed to award the contract.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Capita Business Services Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02299747

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,305,845

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

London

Country

United Kingdom