

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021175-2025>

Award

## **AD COMMS Service and support Agreement**

NORTHERN TRAINS LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021175

Procurement identifier (OCID): ocds-h6vhtk-0512d8 ([view related notices](#))

Published 14 May 2025, 11:40am

### **Scope**

### **Reference**

CO-M-NTL-9271

### **Description**

The original contract covered AD Comms providing the hardware for the CCTV, Automatic Passenger Counting, Media screens and Single Point Sign On, functionality 24/7 across all of Northern's legacy fleets. As to ensure operationality AD Comms also provide the backoffice support and software systems for these system as well as the software on the new CAF fleets for CCTV and APC.

---

## **Contract 1**

### **Supplier**

- Alan Dick Communications Ltd

### **Contract value**

- £7,350,000 excluding VAT
- £8,820,000 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

30 May 2025

### **Contract dates (estimated)**

- 30 May 2025 to 31 March 2027
- Possible extension to 31 March 2030
- 4 years, 10 months, 2 days

Description of possible extension:

initial 2-year contract extension with a 3 x 1-year

### **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

## **Direct award justification**

Single supplier - intellectual property or exclusive rights

The hardware fitted across the 260 units is specific to the OEM. While NTL will still need to maintain and replace aspects of the hardware, the largest proportion of ongoing costs with the supplier is for the back-office and hosting support, which is bespoke to the OEM due to intellectual property rights (IPR).

Northern does not have the ability to replace hardware across 260+ trains due to the cost and disruption to passenger service, noting that the original fitment plan took 5 years from start to present day, and some trains are still not yet

completed particularly noting that NTL is underway with a new trains procurement which will see these assets being removed from service at some point beyond 2030.

---

## **Supplier**

### **Alan Dick Communications Ltd**

- Companies House: 7780713
- Public Procurement Organisation Number: PDRB-2256-QMPW

11 Billet Lane

Scunthorpe

DN15 9YH

United Kingdom

Email: [tenders@adcomms.ltd](mailto:tenders@adcomms.ltd)

Website: <http://adcomms.ltd>

Region: UKE13 - North and North East Lincolnshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

---

## Contracting authority

### **NORTHERN TRAINS LIMITED**

- Companies House: 03076444
- Public Procurement Organisation Number: PZCJ-2164-HJQZ

George Stephenson House

York

YO1 6JT

United Kingdom

Email: [procurement@northernrailway.co.uk](mailto:procurement@northernrailway.co.uk)

Region: UKE21 - York

Organisation type: Public authority - central government