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Contract

Southwark Works Network Coordination Service

London Borough of Southwark

F03: Contract award notice

Notice identifier: 2023/S 000-021145

Procurement identifier (OCID): ocds-h6vhtk-03997e

Published 21 July 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Southwark

Southwark Council, 160 Tooley Street

London

SE1 2QH

Contact

Liz Gardiner

Email

leconomy@southwark.gov.uk

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<http://www.southwark.gov.uk>

Buyer's address

<http://www.southwark.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Southwark Works Network Coordination Service

Reference number

DN647078

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Southwark Works is the Authority's longstanding employment support programme and the Authority's key channel to deliver the thriving and inclusive economy employment ambitions. The Network Coordinator will manage the Authority's network of specialist employment support providers, including assessment of customers and referral to Southwark Works providers and/or external support, operation of a hub office for customers; customer record management to track progress and outcomes, organising joint network activity (such as job fairs) and managing the Southwark Works website and social media.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

The Southwark Works Network Coordinator will be responsible for delivering the following outcomes:

i. A well-managed hub office (currently 376 Walworth Road) that is inclusive and welcoming to

both Southwark residents and providers commissioned to deliver the Southwark Works service

ii. Comprehensive and targeted outreach and engagement that promotes access for Southwark

residents who are unemployed or who wish to progress from low paid / insecure work receiving support through the Southwark Works service

iii. Clear client journeys and access to a network of employment support providers that best meet their needs

iv. Supporting the network to access or provide comprehensive wraparound support for clients with the most complex barriers

v. Quality assurance of the service, ensuring that all clients receive a consistently high standard of service from all providers across the network

vi. Capacity building the Southwark Works network of providers

vii. Oversight of client management information and systems training for Southwark Works providers that leads to robust data on the outcomes achieved across the Southwark Works

service

viii. Oversight of progress measures and outcomes for clients

ix. Access to basic skills training

x. Promotion of good work and the London Living Wage throughout the network

xi. Promotion of Southwark Works as a gateway into jobs and apprenticeship opportunities

xii. Ensuring effective collaboration across the network and with the Employer Relationship

Management service, enabling Southwark Works as a whole to achieve the best outcomes

for clients

xiii. Management of the Southwark Works website, social media and wider brand and marketing strategy

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001918](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

J C Consultant Services Limited

376 Walworth road

London

SE17 2NG

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice (High Court)

The Strand

London

WC2A 2LL

Country

United Kingdom