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Planning

## **Apricot upgrade to a new database.**

Thames Valley Police

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-021109

Procurement identifier (OCID): ocids-h6vhtk-03583a

Published 2 August 2022, 1:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thames Valley Police

Police HQ North, Meadow House, The Boulevard, Lang

Kidlington, Oxon

OX5 1NZ

#### **Contact**

Daniel Penny

#### **Email**

[daniel.penny@thamesvalley.police.uk](mailto:daniel.penny@thamesvalley.police.uk)

#### **Telephone**

+44 1865000000

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

VAT – GB 180 5571 07

**Internet address(es)**

Main address

<https://www.thamesvalley.police.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32823>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=51214&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=51214&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Apricot upgrade to a new database.

Reference number

TVP00727

### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

We are seeing a supplier to provide a Database to replace our existing Apricot database which can be used to message and phone clients. Any procured service should be fully compatible for 'working from anywhere' to support the flexible working approach of the modern workplace. Preferred service access would be via the public internet using modern web browsers.

### **II.1.5) Estimated total value**

Value excluding VAT: £80,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48612000 - Database-management system
- 48613000 - Electronic data management (EDM)
- 48614000 - Data-acquisition system
- 64215000 - IP telephone services
- 64216100 - Electronic message services
- 64216110 - Electronic data exchange services

- 64216120 - Electronic mail services
- 72261000 - Software support services
- 72312000 - Data entry services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

We are seeking suitable suppliers to supply a new database to replace our existing Apricot system. The database should be able to triage (filter) victims to the correct department to help with victims.

To send and receive messages and telephone calls and to store all correspondence on victims profiles.

Service, maintain, upgrade (including adding licenses) and customer support.

Able to hide sensitive information, only certain departments can see specific information.

We anticipate to run an open procurement process depending on the responses received from this PIN. Bidders maybe asked to participate in an engagement exercise.

### **II.2.14) Additional information**

With your bid return, please submit a short summary on your software database option for us to consider.

## **II.3) Estimated date of publication of contract notice**

29 September 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Off the shelf product is an option with the ability to add upgrade and the addition of custom features (if needed).

TVP are adopting a cloud first strategy, hosted within the UK. The cloud first strategy allows for an 'evergreen' software platform from suppliers meaning the forces always have the latest version of the provided software and all version updates are fully managed on the cloud platform by the supplier.

Migration of data from Apricot to new database, support of Apricot will need to be included until it is shut down.

To participate, interested parties (including SMEs, social enterprises, voluntary or community organisation) must be registered on Bluelight with up-to-date contact details to include company name and E mail.