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Planning

Apricot upgrade to a new database.

Thames Valley Police

F01: Prior information notice
Prior information only
Notice identifier: 2022/S 000-021109
Procurement identifier (OCID): ocds-h6vhtk-03583a
Published 2 August 2022, 1:42pm

Section I: Contracting authority

I.1) Name and addresses

Thames Valley Police

Police HQ North, Meadow House, The Boulevard, Lang

Kidlington, Oxon

OX5 1NZ

Contact

Daniel Penny

Email

daniel.penny@thamesvalley.police.uk

Telephone

+44 1865000000

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

VAT – GB 180 5571 07

Internet address(es)

Main address

https://www.thamesvalley.police.uk/

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32823

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=51214&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Apricot upgrade to a new database.

Reference number

TVP00727

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

We are seeing a supplier to provide a Database to replace our existing Apricot database which can be used to message and phone clients. Any procured service should be fully compatible for 'working from anywhere' to support the flexible working approach of the modern workplace. Preferred service access would be via the public internet using modern web browsers.

II.1.5) Estimated total value

Value excluding VAT: £80,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48612000 - Database-management system

- 48613000 - Electronic data management (EDM)

- 48614000 - Data-acquisition system

- 64215000 - IP telephone services

- 64216100 - Electronic message services

- 64216110 - Electronic data exchange services

- 64216120 - Electronic mail services

- 72261000 - Software support services

- 72312000 - Data entry services

- 72313000 - Data capture services

- 72314000 - Data collection and collation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We are seeking suitable suppliers to supply a new database to replace our existing Apricot system. The database should to be able to triage (filter) victims to the correct department to help with victims.

To send and receive messages and telephone calls and to store all correspondence on victims profiles.

Service, maintain, upgrade (including adding licenses) and customer support.

Able to hide sensitive information, only certain departments can see specific information.

We anticipate to run an open procurement process depending on the responses received from this PIN. Bidders maybe asked to participate in an engagement exercise.

II.2.14) Additional information

With your bid return, please submit a short summary on your software database option for us to consider.

II.3) Estimated date of publication of contract notice

29 September 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Off the shelf product is an option with the ability to add upgrade and the addition of custom features (if needed).

TVP are adopting a cloud first strategy, hosted within the UK. The cloud first strategy allows for an 'evergreen' software platform from suppliers meaning the forces always have the latest version of the provided software and all version updates are fully managed on the cloud platform by the supplier.

Migration of data from Apricot to new database, support of Apricot will need to be included until it is shut down.

To participate, interested parties (including SMEs, social enterprises, voluntary or community organisation) must be registered on Bluelight with up-to-date contact details to include company name and E mail.