

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021099-2026>

Contract

PRJ 2206 NCL ICB Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2026/S 000-021099

Procurement identifier (OCID): ocds-h6vhtk-05aec2

Published 9 March 2026, 8:50pm

Section I: Contracting authority

I.1) Name and addresses

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

London

Contact

Kiran Uppal

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QMJ

Internet address(es)

Main address

<https://nclhealthandcare.org.uk/icb/about>

Buyer's address

<https://nclhealthandcare.org.uk/icb/about>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ 2206 NCL ICB Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield

Reference number

PRJ 2206 NCL ICB

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North Central London Integrated Care Board (NCL ICB) (hereafter referred to as "the

Authority") are seeking to commission Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield.

The duration of the proposed contracts will be three (3) years with two additional options (at the sole discretion of the Authority) to extend the contract for up to one 1 year each, equating to a maximum possible duration of five (5) years (3+1+1).

This will be a cost and volume contract therefore will be subject to activity delivered alongside relevant Indicative Activity Plans.

The Go live date for the Service is 1st July 2026.

The contract(s) will be between the successful provider and North Central London ICB.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,059,103

II.2) Description

II.2.1) Title

Lot 1 Barnet

Lot No

1

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI71 - Barnet

II.2.4) Description of the procurement

The service is an existing service and will be provided by an existing provider.

This notice is an intention to award a contract under The Health Care Services (Provider Selection Regime) Regulations 2023.

The lifetime Value of the contract is £7,319,198, or £1,463,840 per annum.

The contract term will be 3 years with the option to extend for a further 2 years at the sole discretion of the Authority.

The contract will start on 01/07/2026 and end 30/06/2029, if the optional extension is utilised the contract end date will be 30/06/31.

II.2.5) Award criteria

Quality criterion - Name: The contract award criteria are specified in the procurement documents / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

The duration of the proposed contract will be three (3) years with two additional options (at the sole discretion of the Authority) to extend the contract for up to one 1 year, equating to a maximum possible duration of five (5) years (3+1+1).

II.2) Description

II.2.1) Title

Lot 2 Camden

Lot No

2

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

The service is an existing service and will be provided by a new provider.

This notice is an intention to award a contract under The Health Care Services (Provider Selection Regime) Regulations 2023.

The lifetime Value of the contract is £602,145 or £120,429 per annum.

The contract term will be 3 years with the option to extend for a further 2 years at the sole discretion of the Authority.

The contract will start on 01/07/2026 and end 30/06/2029, if the optional extension is utilised the contract end date will be 30/06/31.

II.2.5) Award criteria

Quality criterion - Name: The contract award criteria are specified in the procurement documents / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

The duration of the proposed contract will be three (3) years with two additional options (at the sole discretion of the Authority) to extend the contract for up to one 1 year, equating to a maximum possible duration of five (5) years (3+1+1).

II.2) Description

II.2.1) Title

Lot 3 Enfield

Lot No

3

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI54 - Enfield

II.2.4) Description of the procurement

The service is an existing service and will be provided by a new provider.

This notice is an intention to award a contract under The Health Care Services (Provider Selection Regime) Regulations 2023.

The lifetime Value of the contract is £2,137,760, or £427,552 per annum.

The contract term will be 3 years with the option to extend for a further 2 years at the sole discretion of the Authority.

The contract will start on 01/07/2026 and end 30/06/2029, if the optional extension is utilised the contract end date will be 30/06/31.

II.2.5) Award criteria

Quality criterion - Name: The contract award criteria are specified in the procurement documents / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

The duration of the proposed contract will be three (3) years with two additional options (at the sole discretion of the Authority) to extend the contract for up to one 1 year, equating to a maximum possible duration of five (5) years (3+1+1).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-064976](#)

Section V. Award of contract

Lot No

Lot 1

Title

Barnet

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 March 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Audiological Science Ltd

London

Email

info@audiologicalscience.com

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09109538

Internet address

www.audiologicalscience.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,319,198

Total value of the contract/lot: £7,319,198

Section V. Award of contract

Lot No

Lot 2

Title

Camden

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 March 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Audiological Science Ltd

LONDON

Email

info@audiologicalscience.com

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09109538

Internet address

www.audiologicalscience.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £602,145

Total value of the contract/lot: £602,145

Section V. Award of contract

Lot No

Lot 3

Title

Enfield

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 March 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Audiological Science Ltd

London

Email

info@audiologicalscience.com

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09109538

Internet address

www.audiologicalscience.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,137,760

Total value of the contract/lot: £2,137,760

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 20th March 2026.

Written representations should be sent to hub.psrepresentation@nhs.net

Details of the individual/individuals making the decision:

The decision was made by the Chief Financial Officer of NCL ICB and Chief Executive Officer of NCL ICB

Rationale for the relative importance of key criteria:

The procurement evaluation criteria were structured to ensure an appropriate balance between the key criteria.

The overall weighting was distributed as follows:

Key Criteria Area; Weighting (%)

Quality and Innovation; 34%

Value (Price); 20%

Integration, Collaboration and Service Sustainability; 24%

Improving Access, Reducing Health Inequalities and Facilitating Choice; 12%

Social Value; 10%

Total; 100%

Social Value was weighted at 10%, in line with the mandated minimum requirement for procurements.

Price was weighted at 20%, providing sufficient competition on cost while avoiding over emphasis on price at the expense of service quality and patient outcomes.

Quality and Innovation carried the highest weighting at 34%, reflecting the clinical importance, safety considerations, and the need for innovative approaches in the delivery of audiological services.

A further 12% was allocated to Improving Access, Reducing Health Inequalities and Facilitating Choice, recognising the critical role of audiology services in addressing disparities in access, supporting patient choice, and improving population health outcomes.

The Integration, Collaboration and Service Sustainability criterion was weighted at 24%, reflecting the importance of providers working effectively with system partners, integrating services across pathways, and demonstrating long term sustainability in service delivery.

Overall, the weighting structure was designed to ensure that the procurement prioritised high quality, accessible, and sustainable audiology services, while maintaining appropriate value for money.

Rationale for choosing the provider:

Tenders were assessed using the published ITT criteria to determine the Most Advantageous Tender (MAT), based on quality and cost. The highest scored bidder per Lot was selected as Preferred Bidder for contract award.

All members were required to complete COI forms and there were no material conflicts of interest.

VI.4) Procedures for review

VI.4.1) Review body

London Commercial Hub

London

Country

United Kingdom

