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Contract

Contract Notice for Front of House, Security, Patrol & Response Services '25

Phoenix Energy Group Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-021098

Procurement identifier (OCID): ocds-h6vhtk-04c7d8

Published 14 May 2025, 10:06am

Section I: Contracting entity

I.1) Name and addresses

Phoenix Energy Group Ltd

197 Airport Road West

Belfast

BT3 9ED

Contact

Michael Magill

Email

Michael.Magill@phoenixenergyni.com

Telephone

+44 2890555847

Country

United Kingdom

Region code

UKN - Northern Ireland

National registration number

NI032809

Internet address(es)

Main address

<https://e-sourcingni.bravosolution.co.uk>

Buyer's address

<https://e-sourcingni.bravosolution.co.uk>

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract Notice for Front of House, Security, Patrol & Response Services '25

II.1.2) Main CPV code

- 79713000 - Guard services

II.1.3) Type of contract

Services

II.1.4) Short description

Phoenix Energy Group, seeks to appoint a suitably experienced Service Provider for the following activities.

- 1) Front of House Reception to cover 40 hours per week.
- 2) Suitably qualified Security Guarding services to cover 125.5 hours per week.
- 3) A dedicated Patrol & Response Service on a 24 hour - 365 days a year basis.

The initial term of this Contract shall be three consecutive calendar years, which may be extended for an additional two further years, taking the maximum possible term to five consecutive calendar years.

Further details on the services required are set out in the draft Invitation to Tender documents, made available with the associated Pre-Qualification Ref: pqq_4625

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79715000 - Patrol services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

197 Airport Road West, Belfast, BT3 9ED

II.2.4) Description of the procurement

Phoenix Energy Group, seeks to appoint a suitably experienced Service Provider for the following activities.

- 1) Front of House Reception to cover 40 hours per week.
- 2) Suitably qualified Security Guarding services to cover 125.5 hours per week.
- 3) A dedicated Patrol & Response Service on a 24 hour - 365 days a year basis.

The initial term of this Contract shall be three consecutive calendar years, which may be extended for an additional two further years, taking the maximum possible term to five consecutive calendar years.

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II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Phoenix Energy Group Ltd reserve the right at any time to: reject any, or all, responses and to cancel or withdraw from this procurement process at any stage; award a Contract without prior notice; change the basis, the procedures and timescales set out - or referred to - within the tender documentation; require any Applicant or subsequent Tenderer, to clarify any submissions.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040232](#)

Section V. Award of contract

Title

Front of House, Security, PAtrol & Response Services '25

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 March 2025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Phoenix Energy Group Ltd

197 Airport Road West

Belfast

BT3 9ED

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of Justice in Northern Ireland

Royal Courts of Justice, Chichester Street

Belfast

BT1 3JF

Email

office@courtsni.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Phoenix will incorporate a minimum 10 calendar day standstill period at the point information on the award of contract is communicated to all participating entities. The standstill period provides time for unsuccessful participating entities to challenge the award decision before the contract is entered into. The Utilities Contracts Regulations 2026 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (Northern Ireland).