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Contract

## **Specialist Passenger Assistants for transporting of vulnerable children and adults. (CAFS/2023/88\*)**

Stoke-on-Trent City Council

F03: Contract award notice

Notice identifier: 2023/S 000-021097

Procurement identifier (OCID): ocids-h6vhtk-03c4c0

Published 21 July 2023, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

#### **Contact**

Mrs Kirsty Fairbanks

#### **Email**

[kirsty.fairbanks@stoke.gov.uk](mailto:kirsty.fairbanks@stoke.gov.uk)

#### **Telephone**

+44 1782231187

#### **Country**

United Kingdom

**Region code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Specialist Passenger Assistants for transporting of vulnerable children and adults.  
(CAFS/2023/88\*)

Reference number

DN666574

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Stoke on Trent City Council wish to appoint eligible provides to the framework for the provision of Specialist Passenger Assistants (SPA) for service users who have transport provided by the council. Please note this is for the SPA only and not the transport, the transport will be procured using our current DPS.

Passenger Assistants are usually provided by the transport operator, but children who may have complex needs could be eligible for additional support from a Specialist Passenger Assistant who are trained to a specific level to meet Health and/or complex needs.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £960,000

### **II.2) Description**

#### **II.2.1) Title**

Behaviour

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

## **II.2.4) Description of the procurement**

Behaviour Needs

## **II.2.5) Award criteria**

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Stoke on Trent City Council wish to appoint eligible provides to the framework for the provision of Specialist Passenger Assistants (SPA) for service users who have transport provided by the council. Please note this is for the SPA only and not the transport, the transport will be procured using our current DPS.

Passenger Assistants are usually provided by the transport operator, but children who may have complex needs could be eligible for additional support from a Specialist Passenger Assistant who are trained to a specific level to meet Health and/or complex

needs.

## **II.2) Description**

### **II.2.1) Title**

Medical

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

### **II.2.4) Description of the procurement**

Medical Needs

### **II.2.5) Award criteria**

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Behaviour & Medical

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

**II.2.4) Description of the procurement**

Medical and Behaviour Needs

**II.2.5) Award criteria**

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-012150](#)

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## **Section V. Award of contract**

### **Contract No**

CAFS/2023/88\*

### **Lot No**

1,2,3

### **Title**

Specialist Passenger Assistants for transporting of vulnerable children and adults.  
(CAFS/2023/88\*)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Care a Lot Ltd

Wolverhampton

WV10 9SB



Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Edens Care LTD

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Exceptional Support Services

Warwickshire

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Helping Angels Ltd

Staffordshire

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Maxlife Care Ltd

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £960,000

Total value of the contract/lot: £960,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

5 providers awarded to 3 lots.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Stoke on Trent City Council

Stoke on Trent

Country

United Kingdom