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Contract

Specialist Passenger Assistants for transporting of vulnerable children and adults. (CAFS/2023/88*)

Stoke-on-Trent City Council

F03: Contract award notice

Notice identifier: 2023/S 000-021097

Procurement identifier (OCID): ocds-h6vhtk-03c4c0

Published 21 July 2023, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Contact

Mrs Kirsty Fairbanks

Email

kirsty.fairbanks@stoke.gov.uk

Telephone

+44 1782231187

Country

United Kingdom

Region code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Passenger Assistants for transporting of vulnerable children and adults.
(CAFS/2023/88*)

Reference number

DN666574

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Stoke on Trent City Council wish to appoint eligible provides to the framework for the provision of Specialist Passenger Assistants (SPA) for service users who have transport provided by the council. Please note this is for the SPA only and not the transport, the transport will be procured using our current DPS.

Passenger Assistants are usually provided by the transport operator, but children who may have complex needs could be eligible for additional support from a Specialist Passenger Assistant who are trained to a specific level to meet Health and/or complex needs.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £960,000

II.2) Description

II.2.1) Title

Behaviour

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent

II.2.4) Description of the procurement

Behaviour Needs

II.2.5) Award criteria

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Stoke on Trent City Council wish to appoint eligible provides to the framework for the provision of Specialist Passenger Assistants (SPA) for service users who have transport provided by the council. Please note this is for the SPA only and not the transport, the transport will be procured using our current DPS.

Passenger Assistants are usually provided by the transport operator, but children who may have complex needs could be eligible for additional support from a Specialist Passenger Assistant who are trained to a specific level to meet Health and/or complex needs.

II.2) Description

II.2.1) Title

Medical

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent

II.2.4) Description of the procurement

Medical Needs

II.2.5) Award criteria

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Behaviour & Medical

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent

II.2.4) Description of the procurement

Medical and Behaviour Needs

II.2.5) Award criteria

Quality criterion - Name: Price Only / Weighting: 0

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012150](#)

Section V. Award of contract

Contract No

CAFS/2023/88*

Lot No

1,2,3

Title

Specialist Passenger Assistants for transporting of vulnerable children and adults.
(CAFS/2023/88*)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care a Lot Ltd

Wolverhampton

WV10 9SB

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Edens Care LTD

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Exceptional Support Services

Warwickshire

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Helping Angels Ltd

Staffordshire

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Maxlife Care Ltd

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £960,000

Total value of the contract/lot: £960,000

Section VI. Complementary information

VI.3) Additional information

5 providers awarded to 3 lots.

VI.4) Procedures for review

VI.4.1) Review body

Stoke on Trent City Council

Stoke on Trent

Country

United Kingdom