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Planning

Homelessness Support Services Framework

Oldham Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-021058

Procurement identifier (OCID): ocds-h6vhtk-02d9b2

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Section I: Contracting authority

I.1) Name and addresses

Oldham Council

Civic Centre, West Street

Oldham

OL1 1UT

Contact

Mrs Emily Molden

Email

emily.molden@oldham.gov.uk

Country

United Kingdom

NUTS code

UKD37 - Greater Manchester North East

Internet address(es)

Main address

<http://www.oldham.gov.uk/>

Buyer's address

<http://www.oldham.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homelessness Support Services Framework

Reference number

DN566082

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Oldham Council provides many services within the borough of Oldham, one of which is to support single homeless people (and couples without dependent children) access and maintain accommodation.

Groups of single homeless people that the Council may support include:

- Rough sleepers, or people at risk of sleeping rough
- People leaving prison or approved premises
- People with substance misuse issues

In order to support the above individuals Oldham Council wish to establish a single supplier framework to deliver homelessness services over a 4 year period.

For further information please respond to the soft market testing documentation that has been published on the Chest e-procurement portal under ID DN566082.

II.1.5) Estimated total value

Value excluding VAT: £1,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD37 - Greater Manchester North East

II.2.4) Description of the procurement

Oldham Council currently commission two main contracts for single homeless people:

- A Bed Every Night
- Rough Sleeping Initiative

A Bed Every Night

A Bed Every Night (ABEN) is a Greater Manchester-wide initiative providing accommodation and support to people who are sleeping rough or at severe and imminent risk of doing so. There are currently 28/29 bed spaces across three buildings, including 6 which are dedicated to people with no recourse to public funds.

The ABEN provider is required to provide building management services and support staff to all three sites, with the main building, an 18-bed unit, acting a central hub. Residents should receive one-to-one support to help them maintain their accommodation and the Provider should work in conjunction with the Council's Move-On Support Officer to help them secure new accommodation, so they do not have to live in ABEN for longer than is necessary. The provision of efficient housing management services such as administering licence agreements, dealing with antisocial behaviour, and monitoring CCTV is a crucial day to day element of this contract, alongside ensuring the welfare of the residents is promoted.

The provider for this contract is monitored on key performance outcomes including the timely completion of housing benefit claims, void turnover and maintaining successful placements.

Rough Sleeping Initiative (RSI)

RSI is a central government funding stream and contracts under this funding stream are subject to change, but currently Oldham Council commission a Rough Sleeper Navigator.

The Navigator works as part of the wider RSI Team with particularly complex cases in their cohort who require additional support to access and maintain engagement with services. For example, those who require additional time to build trust or who may be excluded from mainstream access routes. The Navigator is also expected to build and have access to volunteering resources and pathways, including people with lived experience.

Other opportunities which are present within the RSI Team include Outreach, Coordination and health roles including Dual Diagnosis.

Other services the Council may require at present or in the future may include:

- Building management within temporary accommodation schemes ensuring the smooth running such as:
 - Void management and allocations
 - Housing benefit administration
 - Health and safety and fire checks
 - General housing management including antisocial behaviour response
 - Concierge
- Staffing within temporary accommodation schemes providing one-to-one support and risk management to residents
- Outreach
- Navigation
- Advocacy
- Mediation

Over the course of the framework period other services relating to homelessness support may be included and the successful supplier would be required to deliver.

II.3) Estimated date of publication of contract notice

4 October 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes