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Contract

23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network

Cambridgeshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-021056

Procurement identifier (OCID): ocids-h6vhtk-04a389

Published 14 May 2025, 9:05am

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire County Council

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Contact

Mr Paul Tamanis-Laing

Email

Paul.Tamanis-Laing@cambridgeshire.gov.uk

Telephone

+44 7468859827

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.cambridgeshire.gov.uk/>

Buyer's address

<https://www.cambridgeshire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

23052 For the provision of a Full Utility billing platform and services for Swaffham Prior Heating Network

Reference number

DN710860

II.1.2) Main CPV code

- 71314000 - Energy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Cambridgeshire County Council is looking for a provider that can offer a comprehensive billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Cambridgeshire County Council is looking for a provider that can offer a comprehensive

billing platform and customer services to support the functioning and operation of its flagship Swaffham Prior heating Network.

Bidders will need to be accredited with Heat Trust rules now under Ofgem.

Contract term is three (3) + four (48) years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Initial term will be for three (3) years and option to extend for a period of Four (4) years.

The extension period will be taken in Two (2) year terms.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030960](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court - Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom