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Contract

Family Wellbeing Services

Cardiff Council

F03: Contract award notice

Notice identifier: 2025/S 000-021047

Procurement identifier (OCID): ocds-h6vhtk-04c778

Published 14 May 2025, 8:48am

Section I: Contracting authority

I.1) Name and addresses

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

Email

Socialcare.Procurement@cardiff.gov.uk

Telephone

+44 2920873732

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

<https://www.cardiff.gov.uk/ENG/Pages/default.aspx>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Health and Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Family Wellbeing Services

Reference number

ERFX1008564

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Family Wellbeing Service will offer a variety of therapeutic, evidence based counselling and support work interventions on an individual and group basis. The service will support those with low level emotional and wellbeing needs. The service supports parents and carers alongside children and young people. Support will be both on an individual (1-1) basis and whole family interventions as well as group work where appropriate. The need for this type of services has been identified locally and nationally as wellbeing becomes a significant issue.

The service will take referrals from the new Single Front door for Children's Services. Specifically

working with the Family Gateway and parenting services to undertake joint assessments and providing a coherent set of services of families experiencing difficulties and a preventative level.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £930,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff County Hall, Atlantic Wharf, Butetown, CF10 4UW

II.2.4) Description of the procurement

The Family Wellbeing Service will offer a variety of therapeutic, evidence based counselling and support work interventions on an individual and group basis. The service will support those with low level emotional and wellbeing needs. The service supports parents and carers alongside children and young people. Support will be both on an

individual (1-1) basis and whole family interventions as

well as group work where appropriate. The need for this type of services has been identified locally and nationally as wellbeing becomes a significant issue.

The service will take referrals from the new Single Front door for Children's Services. Specifically working with the Family Gateway and parenting services to undertake joint assessments and providing a coherent set of services of families experiencing difficulties and a preventative level.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All responses must be submitted through <https://supplierlive.proactisp2p.com/Account/Login>. Please search for the project through the

reference number - ERFX1008564

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040070](#)

Section V. Award of contract

Contract No

24138CCC

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BARNARDO SERVICES LIMITED

Barnardo House, Tanners Lane,, Barkingside

Ilford

IG61QG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £934,752

Total value of the contract/lot: £930,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:150794)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom