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Tender

## **Visitor Management System for Heritage Sites 2024**

Bath and North East Somerset Council

F02: Contract notice

Notice identifier: 2024/S 000-021028

Procurement identifier (OCID): ocds-h6vhtk-045181

Published 10 July 2024, 11:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bath and North East Somerset Council

Guildhall, High Street

Bath

BA1 5AW

#### **Contact**

Mr Jacob Tindall

#### **Email**

[jacob\\_tindall@bathnes.gov.uk](mailto:jacob_tindall@bathnes.gov.uk)

#### **Telephone**

+44 1225477846

#### **Country**

United Kingdom

**Region code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

**Internet address(es)**

Main address

<http://www.bathnes.gov.uk>

Buyer's address

<http://www.bathnes.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e12bc75c-a53e-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e12bc75c-a53e-ef11-812d-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Visitor Management System for Heritage Sites 2024

Reference number

DN719260

#### **II.1.2) Main CPV code**

- 48400000 - Business transaction and personal business software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

A visitor management system for the Roman Baths and other heritage sites.

#### **II.1.5) Estimated total value**

Value excluding VAT: £550,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

#### **II.2.4) Description of the procurement**

A visitor management system for the Roman Baths and other heritage sites. To include online and in person sales and the possibility of including a customer relationship management system in the future.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £550,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Two 12 month extensions possible

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011826](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 August 2024

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

5 September 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Bath & North East Somerset Council

Bath

Country

United Kingdom