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Tender

# Visitor Management System for Heritage Sites 2024

Bath and North East Somerset Council

F02: Contract notice

Notice identifier: 2024/S 000-021028

Procurement identifier (OCID): ocds-h6vhtk-045181

Published 10 July 2024, 11:27am

# **Section I: Contracting authority**

## I.1) Name and addresses

Bath and North East Somerset Council

Guildhall, High Street

Bath

**BA1 5AW** 

#### Contact

Mr Jacob Tindall

#### **Email**

jacob\_tindall@bathnes.gov.uk

#### **Telephone**

+44 1225477846

#### Country

#### **United Kingdom**

#### Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

#### Internet address(es)

Main address

http://www.bathnes.gov.uk

Buyer's address

http://www.bathnes.gov.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=e12bc75c-a53e-ef11-812d-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

 $\underline{https://procontract.due-north.com/Advert/Index?advertId=e12bc75c-a53e-ef11-812d-005056b64545}$ 

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Visitor Management System for Heritage Sites 2024

Reference number

DN719260

#### II.1.2) Main CPV code

• 48400000 - Business transaction and personal business software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

A visitor management system for the Roman Baths and other heritage sites.

#### II.1.5) Estimated total value

Value excluding VAT: £550,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

#### II.2.4) Description of the procurement

A visitor management system for the Roman Baths and other heritage sites. To include online and in person sales and the possibility of including a customer relationship management system in the future.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £550,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration** in months

60

This contract is subject to renewal

Yes

Description of renewals

Two 12 month extensions possible

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-011826

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 August 2024

Local time

12:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

5 September 2024

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

Bath & North East Somerset Council

Bath

Country

**United Kingdom**