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Tender

## **DRT Service West Warwick**

Warwickshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-021025

Procurement identifier (OCID): ocds-h6vhtk-02d991

Published 25 August 2021, 2:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Contact**

Samantha Priestley

#### **Email**

[samanthapriestley@warwickshire.gov.uk](mailto:samanthapriestley@warwickshire.gov.uk)

#### **Telephone**

+44 1926476791

#### **Country**

United Kingdom

**NUTS code**

UKG3 - West Midlands

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.csw-jets.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

DRT Service West Warwick

Reference number

WCC - 12164

### **II.1.2) Main CPV code**

- 60130000 - Special-purpose road passenger-transport services
  - FG01 - For access
  - MA07 - For motor vehicles
  - RC04 - In communication technology

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Warwickshire County Council (the Council) is seeking a Demand Responsive Transport (DRT) scheme into the West Warwick area capable of being booked via a mobile or tablet-based application and Call Centre. With support from Department for Transport (DfT) funding in addition to a County Council budget, we will remove an existing timetabled bus service and replace it with a DRT scheme that will also cover a wider geographical area. The aim is to provide a high specification service via an app that customers can book to travel to local centres and services. In line with DfT funding requirements, we expect to launch the service on the 10th of January 2022.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Mobile Application

Lot No

### **II.2.2) Additional CPV code(s)**

- 72212000 - Programming services of application software
- 72230000 - Custom software development services
- 72250000 - System and support services
- 72260000 - Software-related services

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

Mobile and tablet-based applications are required for prospective and regular passengers to make journey bookings, set up accounts, manage payments and track vehicles in real time; for vehicle drivers to receive bookings and manage customer journeys; and for the Call Centre to make bookings via a suitable portal on behalf of prospective and regular passengers who are unable to use mobile or tablet devices. An option for vehicle operators and WCC to oversee bookings and journeys must be available.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Subject to funding

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

4 + 1

## **II.2) Description**

### **II.2.1) Title**

Call Centre

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79342300 - Customer services
- 79500000 - Office-support services

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

The Call Centre is to take telephone calls from customers who need to make a booking and who can't use, or have access to, an App. They need to collect payment (where applicable) for rides, manually through Desktop App/Website, or arrange journeys for those in receipt of a valid ENCTS pass.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

subject to funding and requirement

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

4 +1

## **II.2) Description**

### **II.2.1) Title**

Vehicles and Operations

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 34144000 - Special-purpose motor vehicles
- 60112000 - Public road transport services
- 60130000 - Special-purpose road passenger-transport services
- 60140000 - Non-scheduled passenger transport

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

Warwickshire

#### **II.2.4) Description of the procurement**

4 vehicles are required and are to be supplied by the operator of Lot 3. 3 in service each day and 1 spare vehicle.

All vehicles a maximum age of 1 year old at the start of the contract, minibus size with a minimum of 12 seats & 1 wheelchair space and should be low floor accessible. The minimum engine emission standard is Euro 6. Wheelchair access is to be by ramp, not a lift. Air Conditioning, WIFI, CCTV and Passenger USB device charging points are preferable. Vehicle details must be provided by potential supplier. Vehicles must be of a size to access all roads within the designated geographical area

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

subject to funding

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

4+1

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 September 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 September 2021

Local time

12:01pm

Place

The local time is 12 noon



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

### **VI.3) Additional information**

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process.

Providers must register with the system to be able to express an interest and download documents. The web address for CSWJETS is: [www.csw-jets.co.uk](http://www.csw-jets.co.uk)

Registration and use of CSW-JETS is free. All correspondence or clarifications relating to this procurement must be via the CSWJETS correspondence function. If you are having trouble registering with CSWJETS please email us at: [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

Providers must register on CSW-JETS and express an interest in this project in order to download tender documents and be able to correspond with us about this procurement.

The value stated within Section V: Award of Contract was the tendered price for the initial term of the Contract.

The estimated Contract value provided within this notice includes additional scope for any future funding streams that may become available during the life of the Contract. This value is provided for estimation purposes only and is subject to change. The value stated is an aspirational spend figure including for as yet unidentified funding streams.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

The Strand

London

Country

United Kingdom