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Tender

## **Support and Continuous Improvement for External Digital Services**

Food Standards Agency

F02: Contract notice

Notice identifier: 2023/S 000-021008

Procurement identifier (OCID): ocds-h6vhtk-03e3f9

Published 20 July 2023, 4:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

#### **Contact**

FSA Commercial

#### **Email**

[fsa.commercial@food.gov.uk](mailto:fsa.commercial@food.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support and Continuous Improvement for External Digital Services

Reference number

C191641

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to [food.gov.uk](https://www.food.gov.uk), SAC sites and MyHACCP

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This figure includes roughly £1,200,000 for discretionary major enhancement work the FSA may wish to commission over the life of the contract. There will be no commitment from the FSA to undertake/spend any funds on major enhancement work over the life of the contract.

The FSA's budget for support and continuous improvement is £70,000 per annum.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to [food.gov.uk](http://food.gov.uk), SAC sites and MyHACCP

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The FSA's budget for support and continuous improvement is £70,000 per annum

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This is figure includes roughly £1,200,000 for discretionary major enhancement work the FSA

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to [food.gov.uk](https://www.food.gov.uk), SAC sites and MyHACCP

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This is figure includes roughly £1,200,000 for discretionary major enhancement work the FSA may wish to commission over the life of the contract. There will be no commitment from the FSA to undertake/spend any funds on major enhancement work over the life of the contract.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

21 July 2023

Local time

8:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>