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Tender

Support and Continuous Improvement for External Digital Services

Food Standards Agency

F02: Contract notice

Notice identifier: 2023/S 000-021008

Procurement identifier (OCID): ocds-h6vhtk-03e3f9

Published 20 July 2023, 4:26pm

Section I: Contracting authority

I.1) Name and addresses

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Contact

FSA Commercial

Email

fsa.commercial@food.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Continuous Improvement for External Digital Services

Reference number

C191641

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to food.gov.uk, SAC sites and MyHACCP

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This figure includes roughly £1,200,000 for discretionary major enhancement work the FSA may wish to commission over the life of the contract. There will be no commitment from the FSA to undertake/spend any funds on major enhancement work over the life of the contract.

The FSA's budget for support and continuous improvement is £70,000 per annum.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to food.gov.uk, SAC sites and MyHACCP

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This figure includes roughly £1,200,000 for discretionary major enhancement work the FSA may wish to commission over the life of the contract. There will be no commitment from the FSA to undertake/spend any funds on major enhancement work over the life of the contract.

The FSA's budget for support and continuous improvement is £70,000 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This is figure includes roughly £1,200,000 for discretionary major enhancement work the FSA

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The scope of this requirement is for support and continuous improvement of external digital services including, but not limited to [food.gov.uk](https://www.food.gov.uk), SAC sites and MyHACCP

2 years plus the option to extend for 2 period(s) of up to 12 months each

The maximum contract value over the 4 years will be capped £1.5m.

This is figure includes roughly £1,200,000 for discretionary major enhancement work the FSA may wish to commission over the life of the contract. There will be no commitment from the FSA to undertake/spend any funds on major enhancement work over the life of the contract.

The FSA's budget for support and continuous improvement is £70,000 per annum

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 July 2023

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>