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Tender

CT1077 - Care and Repair Service

The City of Edinburgh Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-021001

Procurement identifier (OCID): ocids-h6vhtk-0357ef

Published 1 August 2022, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

The City of Edinburgh Council

Waverley Court, 4 East Market Street

Edinburgh

EH8 8BG

Contact

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Email

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Telephone

+44 1314693922

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.edinburgh.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00290

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publictendersscotland.publiccontractsscotland.gov.uk/

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CT1077 - Care and Repair Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Edinburgh Health and Social Care Partnership (EHSCP) require the provision of a Care and Repair Service within the City of Edinburgh boundary. The service will help older people and people with disabilities live independently in their own homes by providing small repairs and minor adaptations, a key-safe fitting service, a handyperson service, trade referrals and assistance with major adaptations.

Independent living is key to improving health and wellbeing and timely provision of equipment, repairs and minor adaptations can help vulnerable citizens live in their own home for as long as possible, avoid hospital admission and support hospital discharge. Enabling independent living is a key theme of the Edinburgh Integration Joint Board's Strategic Plan and the provision of the care and repair service will help deliver on the following National Health and Wellbeing Outcomes:

Outcome 2: People, including those with disabilities or long-term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

Outcome 3: People who use health and social care services have positive experiences of those services, and have their dignity respected.

Outcome 4: Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.

II.1.5) Estimated total value

Value excluding VAT: £2,045,320

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 85311100 - Welfare services for the elderly
- 85311200 - Welfare services for disabled people
- 85323000 - Community health services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

City of Edinburgh

II.2.4) Description of the procurement

The Service will deliver a care and repair service across the city of Edinburgh, it was also provide practical services which support individuals to lead independent lives at home within a safe and secure environment for as long as possible and enable those in hospital awaiting hospital discharge to return home quickly. The Service will ensure a personalised, home-based service which puts the client in control of decisions.

The provision of equipment, key safes, small repairs and adaptations can reduce risk and injury, help with people's confidence and their mental well-being, prevent unnecessary admission to hospital and expediate hospital discharge.

It can allow people to do more for themselves, avoid the need for additional, more intensive input from other services and can complement rehabilitation intervention.

There are 5 service areas within the contract:

1) Small repairs and minor adaptations – eliminate trip hazards by repairing thresholds etc, preventing falls by fitting handrails, grab-rails etc.

2) Key safes supplied and fitted.

3) Handyperson Service - a wide range of practical assistance around the home including changing a lightbulb, fitting door chains, setting up digital services, online shopping etc.

4) Trade referral service for larger jobs.

5) Assistance with Major Adaptations including assistance with grant applications, selecting suppliers, monitoring the building work and completing a building warrant.

The Care and Repair Service will be able to deliver all 5 areas and will seek to find additional funding to enhance the support offered.

II.2.6) Estimated value

Value excluding VAT: £2,045,320

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2023

End date

31 March 2031

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

It is considered this service is regulated under the 'light-touch' regime of the Public Contract (Scotland) Regulations 2015

It is anticipated any contract awarded will be in place for up to 8 years (4+2+2).

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Economic operators may be excluded if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015

B ECONOMIC AND FINANCIAL STANDING:

4B.1.1 Yearly turnover - minimum of 500,000GBP

4B.1.4 Financial Ratios - minimum current ratio of 1.2

4B.5.1a Professional Indemnity insurance, limit of indemnity of not less than 5,000,000GBP

4B.5.1b Employer's liability insurance, limit of indemnity of not less than 5,000,000GBP

4B.5.2 Public liability insurance, limit of indemnity of not less than 10,000,000GBP

Product liability insurance, limit of indemnity of not less than 10,000,000GBP

D QUALITY ASSURANCE SCHEMES:

4D.1 (1) Health and Safety Procedures – Confirmation of maintain Health and Safety management

4D.1(2) Disclosure – ensure relevant staff and volunteers have the appropriate disclosure check

More detail on each area can be found in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiation

IV.1.11) Main features of the award procedure

The Contract will be awarded on the basis of the Most Economically Advantageous Tender with 20% of the overall evaluation score given to price and 80% of the overall evaluation score given to quality (cost:quality ratio).

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-190687](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

TUPE may apply to this requirement, more detail can be found in the ITT.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 21951.
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Details of the types of community benefits being sought are contained in the ITT.

The type and level of benefits will be in direct relation to the value of the contract and the Service Provider will be asked to submit Community Benefits response indicating the types of Community Benefits they will deliver as part of the tender evaluation process.

Service Providers will be expected to utilise the City of Edinburgh Council's community benefit tracking system CENEFITS.

(SC Ref:701714)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Court of Session

Parliament House, Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Appeals Procedure - A tenderer that suffers loss as a result of a breach of duty under the Public Contracts (Scotland) Regulations 2015 may bring proceedings in the Sheriff Court or the Court of Session. The City of Edinburgh Council (the Council) will have a minimum standstill period of 10 days before awarding the contract. The communication of the award decision notice will be sent by fax or e-mail to all tenderers with the standstill period commencing on the next working day. If proceedings are started in the Sheriff Court or the Court of Session against the Council in respect of the decision to award the contract within the standstill period then the Council is prevented from awarding the contract. Post contract award the Sheriff Court or the Court of Session may (1) award damages provided proceedings are brought within 3 months from the date when the grounds for the bringing of the proceedings first arose (2) be entitled to issue an ineffectiveness order or impose a financial penalty on the Council. A claim for an ineffectiveness order must be made within 30 days of the Contract Award Notice being published in the FTS or within 30 days of the date those who expressed an interest in or otherwise bid for the contract were informed of the conclusion of the contract or in any other case within 6 months from the date on which the contract was entered into.