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Contract

Advice & Guidance

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2022/S 000-020990

Procurement identifier (OCID): ocds-h6vhtk-032d62

Published 1 August 2022, 3:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

hywel.jones9@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advice & Guidance

Reference number

AW 097

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS Wales is looking to procure a remote Advice and Guidance software communications system.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

NHS Wales is looking to procure a remote Advice and Guidance software communications system. The following summarises the main elements of the requirement:

- Providing a bespoke directory of service based upon location and professional group.
- Ability to configure services to support pan-Wales national services.
- Providing the potential to link with social services and local authority services to support whole system communications.
- Enable live reporting of activity through the system, including usage, missed calls and outcomes.
- Provide a digital record of advice and guidance provided to users for use in clinical audit, service evaluation, education and appraisal in line with health board Information Governance agreements.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria / Weighting: 80

Cost criterion - Name: Price criteria / Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009925](#)

Section V. Award of contract

Contract No

AW 097

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(WA Ref:123633)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom