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Contract

## **Advice & Guidance**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2022/S 000-020990

Procurement identifier (OCID): ocds-h6vhtk-032d62

Published 1 August 2022, 3:39pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

#### **Email**

[hywel.jones9@wales.nhs.uk](mailto:hywel.jones9@wales.nhs.uk)

#### **Telephone**

+44 1443848585

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advice & Guidance

Reference number

AW 097

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NHS Wales is looking to procure a remote Advice and Guidance software communications system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

NHS Wales is looking to procure a remote Advice and Guidance software communications system. The following summarises the main elements of the requirement:

- Providing a bespoke directory of service based upon location and professional group.
- Ability to configure services to support pan-Wales national services.
- Providing the potential to link with social services and local authority services to support whole system communications.
- Enable live reporting of activity through the system, including usage, missed calls and outcomes.
- Provide a digital record of advice and guidance provided to users for use in clinical audit, service evaluation, education and appraisal in line with health board Information Governance agreements.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality criteria / Weighting: 80

Cost criterion - Name: Price criteria / Weighting: 20%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-009925](#)

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## **Section V. Award of contract**

### **Contract No**

AW 097

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:123633)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom