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Tender

SCC DW - Family Centres and Family Resilience Services

Surrey County Council

F02: Contract notice

Notice identifier: 2023/S 000-020976

Procurement identifier (OCID): ocds-h6vhtk-03e3e5

Published 20 July 2023, 3:14pm

Section I: Contracting authority

I.1) Name and addresses

Surrey County Council

Woodhatch Place, 11 Cockshot Hill

Reigate

RH2 8EF

Contact

Dagmara Wielemborek

Email

dagmara.wielemborek@surreycc.gov.uk

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

Internet address(es)

Main address

<https://www.surreycc.gov.uk/>

Buyer's address

<https://supplierlive.proactisp2p.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SCC DW - Family Centres and Family Resilience Services

Reference number

RFX1000392

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

High-quality Family Centres and Family Resilience services make a real difference to the lives of children, young people and their families in Surrey. They provide children, young people and families to opportunity to build resilience, improve outcomes, prevent inequalities and prevent the need of more intensive and costly interventions. They also support positive outcomes for whole families. The scope for the recommissioned services will be:

Children and young people 0-18 years or up to 25 years for those with additional needs who require lower-level support and or have complex needs that do not meet statutory thresholds for interventions.

Children and families that live in Surrey.

The basis for Early Help and Family Resilience services is noted in Section 17 of the Children's Act 1989 which places a general duty on Local Authorities to safeguard and promote the welfare of children. Surrey County Council's Helping Families Early Strategy (2020 to 2023)

explains that the Working Together to Safeguard Children 2018 (statutory guidance) highlights that “Local authorities, under section 10 of the Children Act, have a responsibility to promote inter-agency co-operation to improve the welfare of all children. Identifying children and families who would benefit from Early Help.” Furthermore, “The provision of Early Help services should form part of a continuum of support to respond to the different levels of need of individual children and families.”

II.1.5) Estimated total value

Value excluding VAT: £65,493,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - Woking

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £5,645,916

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2 years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Runnymede

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £4,519,060

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Guildford

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £8,431,987

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Waverley

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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Early Help services should form part of a continuum of support to respond to the different levels of need of individual children and families.”

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £6,175,827

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2 years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Surrey Heath

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £4,878,709

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2 years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Elmbridge

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £7,717,322

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2

years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7 - Spelthorne

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £6,973,832

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2 years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 - Mole Valley

Lot No

8

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £3,876,297

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9 - Epsom and Ewell

Lot No

9

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £4,269,145

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

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Options: Yes

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 10 - Reigate and Banstead

Lot No

10

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

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II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £8,939,988

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

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Variants will be accepted: No

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Description of options

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 11 - Tandridge

Lot No

11

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Surrey County Council (The Council) is seeking tenders from suitably qualified suppliers for Family Centres and Family Resilience Services. The Council intends to procure contracts for the delivery of Family Centres and Family Resilience services for children, young people and families in Surrey from 01 April 2024. This will involve the creation of 11 new contracts to cover each of Surrey's 11 District and Boroughs (D&Bs) geographical areas.

High-quality Family Centres and Family Resilience services make a real difference to the lives of children, young people and their families in Surrey. They provide children, young people and families to opportunity to build resilience, improve outcomes, prevent inequalities and prevent the need of more intensive and costly interventions. They also support positive

outcomes for whole families. The scope for the recommissioned services will be:

Children and young people 0-18 years or up to 25 years for those with additional needs who require lower-level support and or have complex needs that do not meet statutory thresholds for interventions.

Children and families that live in Surrey.

The basis for Early Help and Family Resilience services is noted in Section 17 of the Children's Act 1989 which places a general duty on Local Authorities to safeguard and promote the welfare of children. Surrey County Council's Helping Families Early Strategy (2020 to 2023) explains that the Working Together to Safeguard Children 2018 (statutory guidance) highlights that "Local authorities, under section 10 of the Children Act, have a responsibility to promote inter-agency co-operation to improve the welfare of all children. Identifying children and families who would benefit from Early Help." Furthermore, "The provision of Early Help services should form part of a continuum of support to respond to the different levels of need of individual children and families."

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £4,064,910

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 5 years with option to extend for further 3 years and further 2 years. In total possible contract duration can be 10 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract shall include options to facilitate the delivery of innovative and/or transformative services connected to the subject-matter of the 'core' services to be delivered.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The appointed supplier will be required to actively participate in the achievement of social and/or environmental objectives. Accordingly, contract performance conditions will relate in particular to social, environmental or other corporate social responsibility considerations. Further details of all contract performance conditions can be found in the procurement documents and the contract.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Selection Questionnaire responses and tenders are to be completed electronically using the Proactis Supplier Network (the Portal) <https://supplierlive.proactisp2p.com/>. The Portal provides a web-based tool that provides a simple, secure and efficient means for managing tendering and quotation activities reducing the time and effort required for both buyers and potential bidders. The Portal allows for tender clarifications and submitting your bid electronically. In order to bid for this opportunity, Candidates should register their organisation on the Portal. Bidders will remain responsible for all costs and expenses incurred by them or by any third party acting under instructions from Bidders in connection with taking part in this procurement, regardless of whether such costs arise as a consequence direct or indirect of any amendments made to the procurement documents by the Council at any time. The Council reserves the right at any time to: (i) reject any or all responses and to cancel or withdraw this procurement at any stage; (ii) award a contract without prior notice; (iii) change the basis, the procedures and the time-scales set out or referred to within the procurement documents; (iv) require a bidder to clarify any submissions in writing and/or provide additional information (failure to respond adequately may result in disqualification); (v) terminate the procurement process; and (vi) amend the terms and conditions of the selection and evaluation process.

All discussions and correspondence will be deemed strictly subject to contract until a formal contract is entered into. The formal contract shall not be binding until it has been signed and dated by the duly authorised representatives of both parties subject to a sufficient number of satisfactory responses being received.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures Any appeals should be promptly brought to the attention of the Head of Procurement of the Council at the address specified in Section I) above and will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015. Any appeals must be brought within the timescales specified by the applicable law, including, without limitation, the Public Contracts Regulations 2015. In accordance with such Regulations, the Council will also incorporate a minimum 10 calendar day standstill period from the date information on award of contract is communicated to tenderers.