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Contract

Website Hosting & Maintenance - 073-2025

MANCHESTER CENTRAL CONVENTION COMPLEX LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020972

Procurement identifier (OCID): ocids-h6vhtk-051259

Published 13 May 2025, 4:21pm

Scope

Description

Manchester Central is currently looking for a contractor to host and maintain our website with a view to carry out future improvements when required. Our website, <https://www.manchestercentral.co.uk/> was launched in June 2021, and is a key part of our venue marketing strategy, providing our multiple audiences with relevant information and generating sales leads.

The website is built in Drupal and our internal team manage content update with our current supplier carrying out any development work as part of a hosting and maintenance package (detailed below).

Whilst we are happy with the design and overall functionality of the website, we are looking for a new supplier to host and maintain the site, with a view to carry out future improvements when required.

Initial package requirements:

- Hosting of our website: <https://www.manchestercentral.co.uk/>
- General website maintenance in relation to bug fixes or security updates (ability to work

with Drupal site)

- A forward look and recommendations in relation to upcoming development that would enhance the website and our user experience (either accommodated within allotted dev hours or agreed as a separate project fee)
- To guide our team in relation to any upcoming developments in the technology/website industry that may affect our website or practices
- Clear processes and timeframes for maintenance and developments, to include an agreed SLA
- In addition to the Manchester Central website, we also have two dormant websites (both Drupal) that will require hosting until a decision is made regarding relaunching the sites.

Potential additional future requirements:

- Support with Google Analytics 4 to allow us to track how users are navigating and engaging with the website allowing us to make relevant improvements.
- Ability to support with wider digital presence e.g. Google AdWords and Social Media
- Additional training/support to guide us through new processes/ programs if required

Contract 1. CTI Digital Limited - T&Cs - MCCCL - 2025 - Signed

Supplier

- CTI DIGITAL LIMITED

Contract value

- £25,000 excluding VAT
- £30,000 including VAT

Below the relevant threshold

Date signed

30 April 2025

Contract dates

- 20 May 2025 to 19 May 2027
- 2 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKD3 - Greater Manchester

Signed contract documents

[CTI Digital Limited - T&Cs - MCCCL - 2025 - Signed - 30.04.25.pdf](#)

Procedure

Procedure type

Below threshold - limited competition

Supplier

CTI DIGITAL LIMITED

- Companies House: 04884651
- Public Procurement Organisation Number: PQJX-4819-VMNY

South Central, 11 Peter Street

Manchester

M2 5QR

United Kingdom

Email: tenders@ctidigital.com

Website: <http://www.ctidigital.com>

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. CTI Digital Limited - T&Cs - MCCCL - 2025 - Signed

Contracting authority

MANCHESTER CENTRAL CONVENTION COMPLEX LIMITED

- Companies House: 00953285
- Public Procurement Organisation Number: PGBC-7173-HLXX

Manchester Central Convention Complex Limited Windmill Street

Manchester

M2 3GX

United Kingdom

Email: procurement@manchestercentral.co.uk

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government