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Tender

## **PRIMARY CARE DOMESTIC VIOLENCE IDENTIFICATION AND REFERRAL SERVICE**

London Borough of Hackney

F02: Contract notice

Notice identifier: 2022/S 000-020969

Procurement identifier (OCID): ocds-h6vhtk-0357e1

Published 1 August 2022, 2:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

#### **Contact**

LBH Lola Olawole

#### **Email**

[Lola.Olawole@hackney.gov.uk](mailto:Lola.Olawole@hackney.gov.uk)

#### **Telephone**

+44 2083563000

## **Country**

United Kingdom

## **Region code**

UK - United Kingdom

## **Internet address(es)**

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e8d359fa-940e-ed11-8116-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e8d359fa-940e-ed11-8116-005056b64545>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PRIMARY CARE DOMESTIC VIOLENCE IDENTIFICATION AND REFERRAL SERVICE

Reference number

DN624885

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Hackney and City of London would like to commission a provider to deliver its Primary Care Domestic Violence Identification and Referral Service. The Provider shall provide and manage the service for primary care in City & Hackney, through training of GP practice staff and support and advice to individuals experiencing domestic abuse. The service will deliver: 1. a simple and effective care pathway, allowing GP practice staff to refer people affected by domestic abuse. 2. specialist support to people experiencing domestic abuse 3. ongoing advocacy support to GP practice staff 4. regular training to GP practice staff 5. reports detailing statistical analysis on outcomes for the patients engaged with the service and how such information is being used to shape service improvement. 6. Direct work with practices who are not engaging with the commissioned programme to improve engagement and develop training as required. 7. Regular case studies detailing the impact of the service with service users

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The London Borough of Hackney and City of London would like to commission a provider to deliver its Primary Care Domestic Violence Identification and Referral Service. The Provider shall provide and manage the service for primary care in City & Hackney, through training of GP practice staff and support and advice to individuals experiencing domestic abuse. The service will deliver: 1. a simple and effective care pathway, allowing GP practice staff to refer people affected by domestic abuse. 2. specialist support to people experiencing domestic abuse 3. ongoing advocacy support to GP practice staff 4. regular training to GP practice staff 5. reports detailing statistical analysis on outcomes for the patients engaged with the service and how such information is being used to shape service improvement. 6. Direct work with practices who are not engaging with the commissioned programme to improve engagement and develop training as required. 7. Regular case studies detailing the impact of the service with service users

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

3 April 2023

End date

31 March 2028

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 September 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 September 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Hackney

Hackney

Country

United Kingdom