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Pipeline

DHSC: ARP: CP2 (Control Room Software and Associated Services)

DHSC, London

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020967

Procurement identifier (OCID): ocids-h6vhtk-051255

Published 13 May 2025, 4:16pm

Scope

Reference

W24103

Description

The replacement of control room software which maintains critical voice and data; ensures and enhances interoperable communications between Ambulance Trusts, the NHS and other emergency responders; and ensures integration of the solution to the Emergency Services Network delivered by the ESMCP. Dates subject to change.

Total value (estimated)

- £20,000,000 excluding VAT
- £24,000,000 including VAT

Contract dates (estimated)

- 1 November 2027 to 29 April 2034
- Possible extension to 29 April 2037
- 9 years, 5 months, 29 days

Main category

Services

CPV classifications

- 72250000 - System and support services

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

3 August 2026

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

DHSC, London

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Email: liam.osborn@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government