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Contract

Electronic Master Patient Index (“eMPI”) Software and Support

Digital Health and Care Wales

F03: Contract award notice

Notice identifier: 2023/S 000-020919

Procurement identifier (OCID): ocds-h6vhtk-03e3be

Published 20 July 2023, 11:54am

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Laura Panes

Email

laura.panes@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Electronic Master Patient Index (“eMPI”) Software and Support

Reference number

P817

II.1.2) Main CPV code

- 48613000 - Electronic data management (EDM)

II.1.3) Type of contract

Supplies

II.1.4) Short description

Electronic Master Patient Index (“eMPI”) is a system to aid the identification of patients and minimise the number of duplicate health records held for each patient. It achieves this by collecting key data from NHS Wales’ clinical systems, including name, address, date of birth and sex, from across NHS Wales Health Boards. This then creates one “gold standard” patient identity record that is intended to best represent the individual. The eMPI is used by all of the national services delivered by Digital Health and Care Wales (“DHCW”) and is one of, if not the, most operationally significant systems.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £553,554.20

II.2) Description

II.2.2) Additional CPV code(s)

- 48613000 - Electronic data management (EDM)

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Sites across NHS Wales

II.2.4) Description of the procurement

Electronic Master Patient Index (“eMPI”) is a system to aid the identification of patients and minimise the number of duplicate health records held for each patient. It achieves this by collecting key data from NHS Wales’ clinical systems, including name, address, date of birth and sex, from across NHS Wales Health Boards. This then creates one “gold standard” patient identity record that is intended to best represent the individual. The eMPI is used by all of the national services delivered by DHCW.

II.2.5) Award criteria

Quality criterion - Name: Conformance to Specification / Weighting: Pass/Fail

Price - Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

The contract includes the option to call off professional services as required during the term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The approach is to enter into a Support Agreement with IBM (given that the initial license is a perpetual license), underpinned by the same terms and conditions for an initial period of three (3) years, with the option to extend for a further two (2) years. This approach will provide DHCW with the ability to ensure continuity of service to a number of national systems with eMPI at their core. Only IBM can provide this support service given that the solution is a unique one given the level of bespoke/customisation and that the knowledge and expertise required to support NHS Wales' solution can only be provided by IBM.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

P817

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM UK Ltd

PO Box 41, North Harbour Portsmouth

Hampshire

PO6 3AU

Email

ANTHONY1@ie.ibm.com

Telephone

+44 35318151631

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £553,554.20

Section VI. Complementary information

VI.3) Additional information

(WA Ref:133359)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom