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Tender

Supply of Cochlear Implants

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F02: Contract notice

Notice identifier: 2021/S 000-020919

Procurement identifier (OCID): ocds-h6vhtk-02d926

Published 25 August 2021, 8:45am

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

Brian Roach

Email

brian.roach@nhs.scot

Telephone

+44 7966214573

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Cochlear Implants

II.1.2) Main CPV code

- 33185200 - Cochlear implant

II.1.3) Type of contract

Supplies

II.1.4) Short description

This requirement is for the purchase, provision and support of Cochlear Implants, Sound Processors and associated accessories for NHSS.

II.1.5) Estimated total value

Value excluding VAT: £13,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

All entities constituted pursuant to the National Health Service (Scotland) Act 1978, (i.e. all NHS Scotland Health Boards

II.2.4) Description of the procurement

This requirement is for the purchase and provision of Cochlear Implants, Sound

Processors and associated accessories for NHSS.

II.2.5) Award criteria

Quality criterion - Name: Implementation & Product Support / Weighting: 25

Quality criterion - Name: Customer Service / Weighting: 5

Price - Weighting: 70

II.2.6) Estimated value

Value excluding VAT: £13,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 (Two) optional extension period, each of 12 (twelve) months in duration

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Minimum level(s) of standards required:

(1) All candidates will be required to provide a statement, covering the 3 previous financial years including the overall turnover of the

candidate in respect of the activities which are similar type to the subject matter of the notice.

(2) All candidates will be required to provide statement of accounts or extracts relating to their business. See contract/tender documentation which incorporates the requirements of the SPD(Scotland) and the financial period of reporting is the previous 3 financial years.

Employer's (Compulsory) Liability Insurance of 2 million pounds sterling (This requirement relates to SPD 4B.5.1a) and

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Public Liability Insurance of 5 million pounds sterling (This requirement relates to SPD 4B.5.1b)

III.1.3) Technical and professional ability

Minimum level(s) of standards possibly required

1. Compliance with BS EN ISO 13485 or equivalent for Quality Management.
2. Compliance with BS EN ISO 14708 or equivalent for Implants for Surgery (active implantable medical devices).
3. Tendered products are CE marked
4. Declaration of implant or sound processor refused approval by any worldwide regulatory body.
5. Provision of technical specifications for the receiver stimulator package, including dimensions, weight and materials etc.

6. Provision of information on safety features as a minimum: biocompatibility, impact resistance, hermetic sealing, max. current density, DC leakage, controlled delivery of stimulation.
7. Provision of technical specifications for the electrode array, including as a minimum dimensions, number of physical contacts, description of contacts, spacing of contacts, markers, ground electrode.
8. Provision of technical specifications for electrical stimulation, including as a minimum modes of stimulation, current amplitude, pulse width, stimulation rates (overall and per channel), input dynamic range, telemetry.
9. Provision of technical specifications for the sound processor, including as a minimum dimensions, weight and materials together with a picture or diagram. Details must also include wearing options and accessories including remote controls, adapters and lapel microphones
10. Evidence a proven track record in worldwide clinical use in both adults and children. Candidates will be required to provide numbers of adults and children implanted with each version of the cochlear Implant both in the UK and worldwide (annually).
11. Declaration to support cochlear implant users throughout their lifetime. This should include plans for the ongoing support of existing patients using older technology (implants and processors), backwards compatibility of new sound processors with previous generations of cochlear implants, worldwide support (should the patient move overseas) and details of contingency plans in the case of the company ceasing to trade.
12. Reliability data must be provided for each cochlear implant device that is currently commercially available, providing definitions for any terms used e.g. device failure, survival time, clinical benefit, reduced clinical benefit etc.
13. Provision of at least two (2) Demonstration Kits free of charge "FOC" when a new device is launched.
14. Provision of appropriate written information, online resources and inhouse training for staff at the Scottish Cochlear Implant programme to ensure that they are adequately informed and knowledgeable in the management of all implants and sound processors that they provide. In particular when new products become available (including software).
15. Information for counselling patients pre-implant and instruction manuals for Adults and young cochlear implant recipients on the use of sound processor and its accessories must be user friendly and provided in an accessible format (e.g. quick reference guides, booklet, DVD, online resources, helplines etc.) Provision in other languages is also desirable.

16. Rehabilitation tools / resources should be available for implant centre staff CI recipients or for recipients to use themselves in their own homes (including online resources).

17. Confirm adherence to UK GDPR guidelines and provide any applicable documentation relating to this standard

18. Evidence of measures taken to ensure IT systems cyber security conforms to UK GDPR on a rolling basis.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 4

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 27 December 2021

IV.2.7) Conditions for opening of tenders

Date

27 September 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 19287.

For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

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(SC Ref:664884)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

Internet address

<http://www.nhsscotlandprocurement.scot.nhs.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Authority will notify economic operators who submitted a tender or (where no deselection process has previously been made) applied to be selected to tender, of its decision to award the Framework Agreement which notification will contain, among other information, a summary of the reasons as to why the economic operator was unsuccessful. The notification will incorporate a 'standstill period' of a minimum of 10(ten) clear calendar days (or a minimum of 15(fifteen) if the communication method used is not electronic) between the date on which the Authority dispatches the notice(s) and the date on which the Authority proposes to conclude the relevant Framework Agreement. The bringing of court proceedings against the Authority during the standstill period will automatically continue the prohibition on entering into the Framework Agreement until the court proceedings are determined, discontinued or disposed of, or the court, by interim order, brings to amend the prohibition. The remedies that may be awarded by the courts before the Framework Agreement has been entered into include the setting aside of the decision to award the Framework Agreement to the winning tenderer(s). The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.

