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Contract

## **Clean Air Zone Technical Delivery and Support Provider**

Department for Transport

F03: Contract award notice

Notice identifier: 2021/S 000-020902

Procurement identifier (OCID): ocds-h6vhtk-02a4a3

Published 24 August 2021, 10:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department for Transport

33 Horseferry Road, Great Minster House, Westminster

London

SW1P 4DR

#### **Contact**

Adrianne Griffiths

#### **Email**

[adrianne.griffiths@dvla.gov.uk](mailto:adrianne.griffiths@dvla.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.gov.uk](http://www.gov.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Clean Air Zone Technical Delivery and Support Provider

Reference number

DfT TETI0031B DVLA PS/21/51

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

In February 2016, Defra and DfT established a Joint Air Quality Unit (JAQU) to oversee the delivery of the government's plan for tackling NO<sub>2</sub> (Nitrogen Oxide) compliance.

A Clean Air Zone (CAZ) defines an area where targeted action is taken to improve air quality and resources are prioritised and coordinated in order to shape the urban environment in a way that delivers improved health benefits and supports economic growth.

Clean Air Zones aim to address all sources of pollution, including nitrogen dioxide and particulate matter, and reduce public exposure to them using a range of measures tailored to the location.

Clean Air Zones bring together local measures to deliver immediate action to improve air quality and health with support for cities to grow while delivering sustained reductions in pollution and a transition to a low emission economy. Where there are the most persistent pollution problems, this is supported by restrictions to encourage only the cleanest vehicles to operate in the city.

Charging Clean Air Zones are being introduced for individual users to pay a charge to drive into, or move within, a designated zone if they are driving a vehicle that does not meet the particular standard in that zone.

The CAZ central service being implemented and is made up of a Digital Solution, a

customer facing Contact Centre (delivered by DVLA) and Penalties and Enforcements (managed by Local Authorities).

With the current contract expiring in 2021, The Secretary of State for Transport requires a supplier to provide a high-quality service to JAQU, Local Authorities, Fleet Operators, Users and all other stakeholders of the CAZ Digital Solution.

The scope of the new contract could include but not limited to:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution
- Technical Delivery
- Technical Development
- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

Suppliers can ask any clarification question for a period of 10 working days after the notice has been published.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,272,732.10

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The scope of the new contract could include but not limited to:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution
- Technical Delivery
- Technical Development
- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Factors / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-007474](#)

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## **Section V. Award of contract**

### **Contract No**

DfT TETI0031B DVLA PS/21/51

### **Title**

Clean Air Zone Technical Delivery and Support Provider

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Informed Solutions Limited

The Old Bank, Old Market Place, Altrincham,

Cheshire,

WA14 4PA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,272,732.10

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

Department for Transport

33 Horseferry Road, Great Minster House, Westminster

London

SW1P 4DR

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