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Tender

Provision of Veterinary Services (Imported Food Office) on behalf of the London Borough of Hillingdon

London Borough of Hillingdon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020896

Procurement identifier (OCID): ocds-h6vhtk-04fddd ([view related notices](#))

Published 13 May 2025, 2:55pm

Scope

Description

The London Borough of Hillingdon (Hillingdon) manages imported food and feed controls at London Heathrow Airport's Imported Food Office (IFO). They oversee import controls on non

- animal origin products and fishery products and issue export certifications for various products leaving the UK.

Current legislation mandates that Products of Animal Origin (POAO) enter the UK only through approved Border Control Posts (BCP). The BCP at Heathrow is approved for both

human and non-human consumption products, handling items such like fishery products, meat, honey, blood products and hunting trophies.

Hillingdon seeks an Official Veterinary Surgeons (OVS) provider to monitor BCP operations and conduct veterinary checks on POAO. The OVS must be members of the Royal College of

Veterinary Surgeons and will work exclusively at the IFO, also assisting with export

certification when needed.

None of the checks are completed remotely. All officers will be based at the Imported Food Office at Heathrow Airport. The Imported Food Office is currently located in Shoreham Road East, TW6 3UA.

The OVS will carry out inspections at the two product BCP facilities at Heathrow:

- Eurobip - Unit 2, X2, Eastern Perimeter Road, TW6 2GE
- Heathrow Perishable Centre - Building 588 Sandringham Road, TW6 3SF

The Contract will be for an initial term of three (3) years with an extendable option for a period of two (2) years, giving a total of five (5) years (the Term).

** This Tender Notice is also linked to a Preliminary Market Engagement Notice (UK 2) published on 7th April (Procurement identifier (OCID): ocids-h6vhtk-04fddd / Notice identifier: 2025/S 000-013305**

Total value (estimated)

- £4,295,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The contract can be extended for 2 years (24 months) from 1st April 2029

Main procurement category

Services

CPV classifications

- 85200000 - Veterinary services

Contract locations

- UKI74 - Harrow and Hillingdon

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

6 June 2025, 5:00pm

Tender submission deadline

13 June 2025, 5:00pm

Submission address and any special instructions

<https://supplierlive.proactisp2p.com/Account/Registration/Register>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 September 2025

Award criteria

Name	Description	Type	Weighting
Quality	The award criteria will be 70%Quality/ 30% Price. The 70% quality includes 10% towards Social Value	Quality	70%
Price	The award criteria will be 70%Quality/ 30% Price. The 70% quality includes 10% towards Social Value	Price	30%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://supplierlive.proactisp2p.com/Account/Registration/Register>

The full suite of tender document can be found via the tender portal, Proactis.

Interested bidders must ensure they are registered on Proactis to access the opportunity

Contracting authority

London Borough of Hillingdon

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: procurement@hillingdon.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government