

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020877-2025>

Not applicable

## **Crisis Cafe Hestia - Hestia Housing and Support - C327449**

NHS North Central London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-020877

Procurement identifier (OCID): ocds-h6vhtk-04ccad

Published 13 May 2025, 2:33pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

#### **Email**

[nclcb.nclcontractqueries@nhs.net](mailto:nclcb.nclcontractqueries@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI41 - Hackney and Newham

## **Internet address(es)**

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Crisis Cafe Hestia - Hestia Housing and Support - C327449

Reference number

C327449

#### **II.1.2) Main CPV code**

- 85121270 - Psychiatrist or psychologist services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Part of Recovery Pathway - Mental Health

Psychologically informed crisis intervention services for Mental Health. Delivered as part of an integrated crisis pathway with NHS services.

The Crisis Café Service will help people in crisis by offering a range of interventions that support better self-management of their symptoms and reduced distress in a safe and appropriate environment. The service will be available to NCL residents or people not resident in the borough but who are registered with NCL GP surgery, aged 18+. This will include people with a formal mental health diagnosis and those who self-identify as experiencing a mental health crisis.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-041425](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.4.1

Instead of

Text

Online counselling and emotional well-being support service providing young people aged 11-18 years, and up to 25 years for vulnerable groups e.g. care leaver; SEND; (for Camden and Islington) with a free, safe and secure means of accessing support from a professional team of qualified counsellors.

Read

Text

Part of Recovery Pathway - Mental Health Psychologically informed crisis intervention services for Mental Health. Delivered as part of an integrated crisis pathway with NHS services. The Crisis Café Service will help people in crisis by offering a range of interventions that support better self-management of their symptoms and reduced distress in a safe and appropriate environment. The service will be available to NCL residents or people not resident in the borough but who are registered with NCL GP surgery, aged 18+. This will include people with a formal mental health diagnosis and those who self-identify as experiencing a mental health crisis.