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Award

## **Unattended Library Management System**

Norfolk County Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-020870

Procurement identifier (OCID): ocds-h6vhtk-03e3a1

Published 20 July 2023, 9:01am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Norfolk County Council

Martineau Lane

NORWICH

NR12DH

#### **Contact**

Sarah Hardy

#### **Email**

[sarah.hardy@norfolk.gov.uk](mailto:sarah.hardy@norfolk.gov.uk)

#### **Telephone**

+44 1603223968

#### **Country**

United Kingdom

**Region code**

UKH15 - Norwich and East Norfolk

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.norfolk.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Unattended Library Management System

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A contract was awarded in September 2016 to Bibliotheca to supply a system controller, access panel, image server and sufficient CCTV cameras to cover the public areas in

each library in Norfolk, and to provide maintenance for software and hardware for the duration of the contract. This was to allow access to the library whilst unattended. Equipment is owned by the Council. That contract is due to expire at the end of March 2024. The Council intends to award a new contract to Bibliotheca under Regulation 32 of the Public Contract Regulations 2015 to 31 March 2026 i.e a two year contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £152,702

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48160000 - Library software package

#### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk

#### **II.2.4) Description of the procurement**

A contract was awarded in September 2016 to Bibliotheca to supply a system controller, access panel, image server and sufficient CCTV cameras to cover the public areas in each library in Norfolk, and to provide maintenance for software and hardware for the duration of the contract. Equipment is owned by the Council. That contract is due to expire at the end of March 2024. It is the intention of the Council to let a further contract to Bibliotheca to end on 31 March 2026. This contract will be for provision of the software and support and maintenance of both the software and hardware. The hardware is not end of life and this is not intended to be refreshed under this contract.

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The Council is using Reg 32(2)(b) for this contract. The hardware for the unattended library solution provided by Bibliotheca under the contract is still current and owned by the Council. The hardware was purchased via Bibliotheca on their recommendation in 2016 when the system was implemented under a contract that was competitively procured under the open procedure, to fit with the software and to provide an overall robust system for allowing unattended access. The software that is compatible with the hardware is with the current provider. It is not best value for money to remove and dispose of current hardware and re-buy hence competition is absent for technical reasons. Contract will likely be competed at the end of the 2 years when hardware is end of life.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2016/S 129-232045](#)

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## Section V. Award of contract/concession

### Title

Unattended Library Management System

A contract/lot is awarded: Yes

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract**

18 July 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Bibliotheca Limited

Landmark House Station Road

Cheshire

SK8 7BS

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Companies House

02983151

The contractor/concessionaire is an SME

No

### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £152,702

Total value of the contract/lot/concession: £152,702

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

nplaw

Norfolk County Council, Martineau Lane

Norwich

NR1 2DH

Country

United Kingdom