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Planning

## **Framework agreement for Clinical Communication Tools 2021 for NHS Organisations**

National Health Service Commissioning Board

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-020868

Procurement identifier (OCID): ocids-h6vhtk-02d8f3

Published 24 August 2021, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Health Service Commissioning Board

Quarry House, Quarry Hill

Leeds

LS27UE

#### **Contact**

Garry Mitchell

#### **Email**

[commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

#### **Telephone**

+44 7786275627

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.nhsx.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework agreement for Clinical Communication Tools 2021 for NHS Organisations

Reference number

WA10745-2021

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support
  - JA02 - For computer software
  - JA06 - For development
  - JA07 - Online
  - JA10 - For Internet

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The National Health Service Commissioning Board on behalf of NHSX, which is a joint unit formed by both NHS England and NHS Improvement and the Department of Health and Social Care (the Commissioner).

The Commissioner is now looking to refresh (re-procure) the Clinical Communications Tool framework to continue with the core aims of modernising the communications and tasks management systems throughout the NHS.

NHS organisations require dedicated modern communications and task management systems to enable staff time to be saved by reducing their need to use the historic 'bleep' system or by sending emails and numerous telephone calls. Staff need to share clinical information quickly and securely whilst at work (including between NHS Organisations and associated service Providers to the NHS), using tools that can be turned off when not at work.

The National Health Commissioning Board is continuing to look at Clinical Commissioning

Tools services in the NHS, which include the following interventions:

- ? Address critical pain points for clinical and/or operational teams
- ? Release time for individuals and teams of NHS staff
- ? Enable streamlined care for patients
- ? Support with patients transfer of care within and between NHS organisations and associated service Providers to the NHS
- ? Readily be able to scale widely across the NHS with at least 1 established use case
- ? Have an online presence and/or WebApp available
- ? Be downloaded onto mobile devices or tablet devices

This new framework will be split into 3 Lots:

The Market Engagement Questionnaire (MEQ) has been developed for completion by Suppliers. To access the MEQ, Suppliers need to register with the Commissioner's online portal In-tend (eTendering portal).

Once Suppliers access In-Tend they can then follow the instructions to complete the MEQ. The Commissioner asks for completed MEQs to be returned in accordance with the instructions set out in the MEQ by 3rd September 2021 at 12:00.

The proposed scope of services is:

Lot 1 - Secure Clinical Communication tool / Messaging app - two-way messaging including basic image / video sharing. Please note that detailed requirements will be set out in the application specification.

Lot 2 - Secure Clinical Communication tool / Messaging App premium plus Enhanced Functionalities (defined below)

Lot 3 - Secure Clinical Communication tool / Messaging App premium plus Enhanced Functionalities and Additional Functions (as defined below)

Enhanced Functionalities: image / video transfer, task management, API integration and Interoperability with other clinical solutions and alert functionality, (including crash bleep replacement & break through silence if available), NHS directory. Please note that detailed requirements will be set out in the application specification.

Additional Functions: signposting, platform for Clinical A&G dialogue / communications. Please note that detailed requirements will be set out in the application specification.

Suppliers will be able to bid for multiple Lots.

This PIN is to enable the Commissioner to gather information. It is not the call for competition and does not constitute a commitment by the Commissioner to undertake any procurement exercise. The Commissioner reserves the right to change its approach or specifications.

#### **II.1.5) Estimated total value**

Value excluding VAT: £125,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 72210000 - Programming services of packaged software products
- 72260000 - Software-related services
- 72318000 - Data transmission services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 1 - Secure Clinical Communication tool / Messaging app - two-way messaging including basic image / video sharing

For full details and functionalities please see service specification.

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 72210000 - Programming services of packaged software products
- 72260000 - Software-related services
- 72318000 - Data transmission services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 - Secure Clinical Communication tool / Messaging App premium plus Enhanced Functionality as defined in the Short Description above.

For full details and functionalities please see service specification.

## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 72210000 - Programming services of packaged software products
- 72260000 - Software-related services

- 72318000 - Data transmission services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 - Secure Clinical Communication tool / Messaging App premium plus Enhanced Functionality and Additional Functions as defined in the Short Description above.

For full details and functionalities please see service specification.

### **II.3) Estimated date of publication of contract notice**

7 September 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Further material is available after registration on the In-Tend portal

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

(<https://in-tendhost.co.uk/scwcsu.aspx/Home>)

This framework is being established for NHS Organisations in England and including Wales, Scotland Northern Ireland and any Public Sector Organisations.