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Tender

Debt Advice Service

London Borough of Brent

F02: Contract notice

Notice identifier: 2024/S 000-020866

Procurement identifier (OCID): ocds-h6vhtk-047bcf

Published 9 July 2024, 10:40am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Brent

Brent Civic Centre

Wembley

HA9 0FJ

Contact

Mrs Joan Ige

Email

joan.ige@brent.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.brent.gov.uk/>

Buyer's address

<http://www.brent.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Procurer/ViewMaker209Form2?projectId=1c939cb0-063d-ef11-812d-005056b64545&projectEventId=2f939cb0-063d-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Procurer/ViewMaker209Form2?projectId=1c939cb0-063d-ef11-812d-005056b64545&projectEventId=2f939cb0-063d-ef11-812d-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Advice Service

Reference number

DN731482

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Brent Council is carrying out a procurement exercise to procure a Service Provider to continue the delivery of a Debt Advice Service for Brent residents.

Background

Since late 2021, the UK has experienced a rise in the costs of living for individuals and businesses. For many Brent residents, this means having to make difficult decisions on how they spend their income, which can have a negative impact on their standards of living and wellbeing.

In 2022, Brent Council launched a Cost-of-Living themed Outcomes Based Review (OBR) aimed at developing tailored solutions to best support residents impacted by the ongoing Cost-of-Living crisis. A key project to emerge from this work was a specialist Debt and Advice service. Since early 2023, a Debt Advice Service has been piloted, located across Brent Council's existing network of Brent Hubs across the borough. The aim of the service is to provide residents with personal debt with dedicated debt advice, income maximisation reviews and ability to issue debt relief offers.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Brent Council is carrying out a procurement exercise to procure a Service Provider to continue the delivery of a Debt Advice Service for Brent residents.

Background

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In 2022, Brent Council launched a Cost-of-Living themed Outcomes Based Review (OBR) aimed at developing tailored solutions to best support residents impacted by the ongoing Cost-of-Living crisis. A key project to emerge from this work was a specialist Debt and Advice service. Since early 2023, a Debt Advice Service has been piloted, located across Brent Council's existing network of Brent Hubs across the borough. The aim of the service is to provide residents with personal debt with dedicated debt advice, income maximisation reviews and ability to issue debt relief offers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend for 2 years as (+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend for 2 years as (+1+1)

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 August 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough Of Brent

london

Country

United Kingdom