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Contract

0-19 Children & Family Parent Portal

Southern Health Nhs Foundation Trust General Fund

F03: Contract award notice

Notice identifier: 2021/S 000-020852

Procurement identifier (OCID): ocids-h6vhtk-02aac5

Published 24 August 2021, 3:11pm

Section I: Contracting authority

I.1) Name and addresses

Southern Health Nhs Foundation Trust General Fund

Southampton

Contact

Sian Summers

Email

sian.summers@southernhealth.nhs.uk

Telephone

+44 2380311464

Country

United Kingdom

NUTS code

UKJ3 - Hampshire and Isle of Wight

Internet address(es)

Main address

www.southernhealth.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

0-19 Children & Family Parent Portal

Reference number

SH0814

II.1.2) Main CPV code

- 72210000 - Programming services of packaged software products

II.1.3) Type of contract

Services

II.1.4) Short description

Southern health NHS Foundation Trust is looking to appoint a single provider to develop and

deliver a Parent Portal for 0-19 Children and Family Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £550,000 / Highest offer: £1,460,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

Main site or place of performance

Hampshire and IOW

II.2.4) Description of the procurement

Southern Health NHS Foundation Trust is looking for a partner to supply a secure, interactive Parental Portal linked to the personal child health record within our electronic patient record (EPR) system RiO.

In order for a supplier to be able to deliver this contract they must be a preferred partner of

Serverlec Rio.

The portal will offer:

- Parental access to the National Child Measurement Programme (NCMP) information, the

ability to record their child's growth and weight data

An appointment booking system, enabling parents to book appointments with a clinician at a time convenient to them.

- Functionality enabling teams to send targeted 'push' messages to specific service users
- Online Ages and Stages Questionnaires (ASQs) with the data stored in each child's

health

record.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month extensions available

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009044](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mindwave Ventures Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £550,000 / Highest offer: £1,460,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Southern Health NHS Foundation Trust

Southampton

Country

United Kingdom