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Contract

Residences Cleaning Framework

Cardiff University

F03: Contract award notice

Notice identifier: 2024/S 000-020851

Procurement identifier (OCID): ocds-h6vhtk-04398b

Published 9 July 2024, 9:05am

Section I: Contracting authority

I.1) Name and addresses

Cardiff University

Procurement Services, McKenzie House, 30-36 Newport Road

Cardiff

CF24 0DE

Email

Pricejk@cardiff.ac.uk

Telephone

+44 2920879648

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.cardiff.ac.uk/business/why-work-with-us/for-suppliers>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0258

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Residences Cleaning Framework

Reference number

CU.1530.JP

II.1.2) Main CPV code

- 90911100 - Accommodation cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this procurement is to appoint Contract cleaning companies to support Residences Teams with the cleaning of student accommodation.

The cleaning requirements span several of our sites with cleaning taking place mainly over the summer months (from June to September), potentially supporting for January arrivals preparation and on an ad hoc basis during the year e.g. one off cleans or to support with the provision of daily cleaning services (due to unforeseen staffing issues).

The University requires three types of cleaning services:

Deep Clean Service

ELS Cleaning Services (3 Phase: Phase 1 deep clean, Phase 2 Housekeeping service, Phase 3 Deep clean)

Ad hoc daily housekeeping service

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.1) Title

Campus C

Lot No

2

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

Deep Clean Service

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 3 to 5 of Appendix 1.

Bidders should refer the following appendices

Appendix 2 – Cleaning Specification Deep Cleans

Appendix 3 – Management of Service Deep Cleans

Successful bidders will be required to achieve the standards detailed in Appendix 2 and manage the service as per Appendix 3.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

ELS Cleaning Services

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

Bidders should refer the following appendices

Appendix 4 – Cleaning Specification ELS

Appendix 5 – ELS Management of the Service

Successful bidders will be required to achieve the standards detailed in Appendix 4 and manage the service as per Appendix 5.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Talybont North, Gate and Court

Lot No

3

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

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To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

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Vacuum cleaners and other electrical equipment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Campus A

Lot No

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

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Vacuum cleaners and other electrical equipment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Campus B, Cartwright Court & Roy Jenkins

Lot No

5

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Talybont South

Lot No

1

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

The purpose of this procurement is to appoint Contract cleaning companies to support Residences Teams with the cleaning of student accommodation.

The cleaning requirements span several of our sites with cleaning taking place mainly over the summer months (from June to September), potentially supporting for January arrivals preparation and on an ad hoc basis during the year e.g. one off cleans or to support with the provision of daily cleaning services (due to unforeseen staffing issues).

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Deep Clean Service

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Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

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Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-004719](#)

Section V. Award of contract

Lot No

2

Title

Campus C

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Ametros Facilities Management

3 Universal Square, Devonshire Street North

Manchester

M126JH

Telephone

+44 8453016467

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crystal Facilities Management Ltd

Ground Floor, The Lyra, Portal Way, North Acton

London

W36BJ

Telephone

+44 2089933831

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £249,426

Section V. Award of contract

Lot No

3

Title

Talybont North, Gate and Court

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Pure Klass Cleaning Ltd

276 Ashley Road

Poole. Dorset

BH149DZ

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

A QUALITY SERVICE LTD

Windsor House, Main Road, Llantwit Fardre

Pontypridd

CF382HE

Telephone

+44 7596398309

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £249,426

Section V. Award of contract

Lot No

1

Title

Talybont South

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Pure Klass Cleaning

276 Ashley Road, Poole

Dorset

BH149BZ

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ametros Facilities Management

3 Universal Square, Devonshire Street North

Manchester

M126JH

Telephone

+44 8453016467

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

A QUALITY SERVICE LTD

Windsor House, Main Road, Llantwit Fardre

Pontypridd

CF382HE

Telephone

+44 7596398309

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £468,920

Section V. Award of contract

Lot No

4

Title

Campus A

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BERRY SUPPORT SOLUTIONS LIMITED

17 The Maltings East Tyndall Street

Cardiff

CF245EA

Telephone

+44 7951789843

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crystal Facilities Management Ltd

Ground Floor, The Lyra, Portal Way, North Acton

London

W36BJ

Telephone

+44 2089933831

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £306,477

Section V. Award of contract

Lot No

5

Title

Campus B, Cartwright Court & Roy Jenkins

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BERRY SUPPORT SOLUTIONS LIMITED

17 The Maltings East Tyndall Street

Cardiff

CF245EA

Telephone

+44 7951789843

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mystic Cleaning & Waste Removals

3 Hirst Crescent , Fairwater

Cardiff

CF53LG

Telephone

+44 7311825794

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £511,875

Section VI. Complementary information

VI.3) Additional information

Each lot will appoint 1 x Primary supplier with 2 Reserve suppliers (full details are contained within the ITT docs).

Access to the Procurement documents will close at 5pm on 3rd April 2024 in order for Site Visits to take place W/C 8th April 2024. Further details regarding site visits are contained in

Schedule 2 Specification.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of bidders.

The University reserves the right to award the contract in whole or in part.

The University reserves the right to annul the tendering process and not award any contract.

All documents to be priced in GBP and all payments made in GB

(WA Ref:142634)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom