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Contract

## **Residences Cleaning Framework**

Cardiff University

F03: Contract award notice

Notice identifier: 2024/S 000-020851

Procurement identifier (OCID): ocds-h6vhtk-04398b

Published 9 July 2024, 9:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cardiff University

Procurement Services, McKenzie House, 30-36 Newport Road

Cardiff

CF24 0DE

#### **Email**

[Pricejk@cardiff.ac.uk](mailto:Pricejk@cardiff.ac.uk)

#### **Telephone**

+44 2920879648

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://www.cardiff.ac.uk/business/why-work-with-us/for-suppliers>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0258](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0258)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Residences Cleaning Framework

Reference number

CU.1530.JP

#### **II.1.2) Main CPV code**

- 90911100 - Accommodation cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this procurement is to appoint Contract cleaning companies to support Residences Teams with the cleaning of student accommodation.

The cleaning requirements span several of our sites with cleaning taking place mainly over the summer months (from June to September), potentially supporting for January arrivals preparation and on an ad hoc basis during the year e.g. one off cleans or to support with the provision of daily cleaning services (due to unforeseen staffing issues).

The University requires three types of cleaning services:

Deep Clean Service

ELS Cleaning Services (3 Phase: Phase 1 deep clean, Phase 2 Housekeeping service, Phase 3 Deep clean)

Ad hoc daily housekeeping service

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000

## **II.2) Description**

### **II.2.1) Title**

Campus C

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

### **II.2.4) Description of the procurement**

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

Deep Clean Service

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 3 to 5 of Appendix 1.

Bidders should refer the following appendices

Appendix 2 – Cleaning Specification Deep Cleans

Appendix 3 – Management of Service Deep Cleans

Successful bidders will be required to achieve the standards detailed in Appendix 2 and manage the service as per Appendix 3.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

ELS Cleaning Services

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

Bidders should refer the following appendices

Appendix 4 – Cleaning Specification ELS

Appendix 5 – ELS Management of the Service

Successful bidders will be required to achieve the standards detailed in Appendix 4 and manage the service as per Appendix 5.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

### **II.2.11) Information about options**

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Talybont North, Gate and Court

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

## **II.2.4) Description of the procurement**

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

### **Deep Clean Service**

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For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

### **ELS Cleaning Services**

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

Bidders should refer the following appendices

## Appendix 4 – Cleaning Specification ELS

## Appendix 5 – ELS Management of the Service

Successful bidders will be required to achieve the standards detailed in Appendix 4 and manage the service as per Appendix 5.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

### Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

### **II.2.11) Information about options**

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**



### **II.2.1) Title**

Campus A

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

### **II.2.4) Description of the procurement**

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

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For this service the Contractor shall provide at its own cost, all the consumables and

equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

ELS Cleaning Services

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

Bidders should refer the following appendices

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For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

### **II.2.11) Information about options**

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Campus B, Cartwright Court & Roy Jenkins

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

### **II.2.4) Description of the procurement**

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available

earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

### Deep Clean Service

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For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

### Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

### ELS Cleaning Services

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

Bidders should refer the following appendices

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Appendix 5 – ELS Management of the Service

Successful bidders will be required to achieve the standards detailed in Appendix 4 and manage the service as per Appendix 5.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

Cleaning products

Cloths, dusters, gloves, etc

Black refuse sacks for non-recyclable, general waste

Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

#### **II.2.11) Information about options**

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Talybont South

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 90911100 - Accommodation cleaning services

## **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

## **II.2.4) Description of the procurement**

The purpose of this procurement is to appoint Contract cleaning companies to support Residences Teams with the cleaning of student accommodation.

The cleaning requirements span several of our sites with cleaning taking place mainly over the summer months (from June to September), potentially supporting for January arrivals preparation and on an ad hoc basis during the year e.g. one off cleans or to support with the provision of daily cleaning services (due to unforeseen staffing issues).

The University requires three types of cleaning services:

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Ad hoc daily housekeeping service

Cleaning services must be provided within the time frames stipulated within Appendix 1 – Cleaning Requirements Lots. Bidders should note that buildings cannot be made available earlier than indicated and must be returned by the deadline date and fully meet the standards as outlined in the relevant cleaning specification(s). Failure to deliver the services by the required date/to the standards expected will result in the University being unable to accommodate guests moving in.

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Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

ELS Cleaning Services

To fulfil this requirement Contractors are required to deep clean buildings which are detailed in Lots 1 and 2 of Appendix 1.

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Appendix 5 – ELS Management of the Service

Successful bidders will be required to achieve the standards detailed in Appendix 4 and manage the service as per Appendix 5.

For this service the Contractor shall provide at its own cost, all the consumables and equipment required to carry out the service, including, but not limited to.

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Cloths, dusters, gloves, etc

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Green refuse sacks for all recyclable waste

Cleaning equipment such as mops, brushes, buckets etc.

Vacuum cleaners and other electrical equipment

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

#### **II.2.11) Information about options**

Options: Yes

Description of options

The University reserves the right to add locations to a lot during the term of the framework.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-004719](#)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Campus C

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Ametros Facilities Management

3 Universal Square, Devonshire Street North

Manchester

M126JH

Telephone

+44 8453016467

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crystal Facilities Management Ltd

Ground Floor, The Lyra, Portal Way, North Acton

London

W36BJ

Telephone

+44 2089933831

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £249,426

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Talybont North, Gate and Court

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Pure Klass Cleaning Ltd

276 Ashley Road

Poole. Dorset

BH149DZ

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

A QUALITY SERVICE LTD

Windsor House, Main Road, Llantwit Fardre

Pontypridd

CF382HE

Telephone

+44 7596398309

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £249,426

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Talybont South

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Pure Klass Cleaning

276 Ashley Road, Poole

Dorset

BH149BZ

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Ametros Facilities Management

3 Universal Square, Devonshire Street North

Manchester

M126JH

Telephone

+44 8453016467

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

A QUALITY SERVICE LTD

Windsor House, Main Road, Llantwit Fardre

Pontypridd

CF382HE

Telephone

+44 7596398309

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £468,920



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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Campus A

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

BERRY SUPPORT SOLUTIONS LIMITED

17 The Maltings East Tyndall Street

Cardiff

CF245EA

Telephone

+44 7951789843

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crystal Facilities Management Ltd

Ground Floor, The Lyra, Portal Way, North Acton

London

W36BJ

Telephone

+44 2089933831

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £306,477

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Campus B, Cartwright Court & Roy Jenkins

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

BERRY SUPPORT SOLUTIONS LIMITED

17 The Maltings East Tyndall Street

Cardiff

CF245EA

Telephone

+44 7951789843

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mystic Cleaning & Waste Removals

3 Hirst Crescent , Fairwater

Cardiff

CF53LG

Telephone

+44 7311825794

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £511,875

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Each lot will appoint 1 x Primary supplier with 2 Reserve suppliers (full details are contained within the ITT docs).

Access to the Procurement documents will close at 5pm on 3rd April 2024 in order for Site Visits to take place W/C 8th April 2024. Further details regarding site visits are contained in

Schedule 2 Specification.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of bidders.

The University reserves the right to award the contract in whole or in part.

The University reserves the right to annul the tendering process and not award any contract.

All documents to be priced in GBP and all payments made in GB

(WA Ref:142634)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

