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Contract

NFCC Human Resources Managed Services Framework Agreement

Chief Fire Officers Association (CFOA)

F03: Contract award notice

Notice identifier: 2021/S 000-020851

Procurement identifier (OCID): ocds-h6vhtk-02c8eb

Published 24 August 2021, 3:06pm

Section I: Contracting authority

I.1) Name and addresses

Chief Fire Officers Association (CFOA)

West Midlands Fire Service, 99 Vauxhall Road

Birmingham

B7 4HW

Contact

Ms Amanda Richardson-Jess

Email

amanda.richardson-jess@nationalfirechiefs.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

03677186

Internet address(es)

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

I.4) Type of the contracting authority

Other type

National Chiefs Fire Council

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NFCC Human Resources Managed Services Framework Agreement

Reference number

DN557073

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is putting in place a Framework Agreement, for the duration of 2 years plus 1, for the provision of managed human resources (HR) services.

The Authority have a need to appointment a single prime contractor, or a consortium with a lead supplier acting as prime contractor, to work in effective partnership by providing access to a range of high-quality HR services and solutions on a managed service basis.

The solution will range from enabling the full managed service of the entire HR function, just a single element of it (e.g., administration and support function), or a bespoke solution tailored to complement the Authority's in-house resources.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £100,000 / Highest offer: £1,000,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Supplier shall offer as a minimum the following specialisms listed below to the Required Standard:

- Project Management – The management and delivery of programs and projects designed to enhance the effectiveness of the organisations HR management and planning and of its HR function and strategy
- Cultural transformation
- Dispute management
- Employee relations and communications
- Human resource functions, process and design
- Human resource terms and conditions and policies including health and safety, employment contracts and company handbook
- Advice on managing agency and temporary staff; and review of IR35 governance
- Organisational training and development
- Performance management (including pay, reward and benchmarking)
- Recruitment policy (internal and external) and strategy (not delivery of staffing and recruitment services)
- Staffing
- Talent management

Call-Off Contract - Phase 1 Organisational Transformation Project

On award and establishment of the Framework Agreement, there will be an immediate call-

off requirement to manage a project of organisational transformation towards a new operating model which will include the TUPE of workforce.

II.2.5) Award criteria

Quality criterion - Name: Quality - Technical / Weighting: 40

Quality criterion - Name: Quality - Delivery / Weighting: 30

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016761](#)

Section V. Award of contract

Contract No

NFCC-CEN-002

Title

NFCC Human Resources Managed Services Framework Agreement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 August 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The HR Consultants (Warwickshire) Ltd

2-3 Estate Yard, Atherstone on Stour

Warwickshire

CV37 8NB

Email

charlotte.pitts@thehrconsultants.co.uk

Telephone

+44 1789614336

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12901970

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000,000 / Highest offer: £10,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Chief Fire Officers Association

West Midlands Fire Service, 99 Vauxhall Road

Birmingham

B7 4HW

Email

amanda.richardson-jess@nationalfirechiefs.org.uk

Country

United Kingdom