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Contract

## **NFCC Human Resources Managed Services Framework Agreement**

Chief Fire Officers Association (CFOA)

F03: Contract award notice

Notice identifier: 2021/S 000-020851

Procurement identifier (OCID): ocids-h6vhtk-02c8eb

Published 24 August 2021, 3:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Chief Fire Officers Association (CFOA)

West Midlands Fire Service, 99 Vauxhall Road

Birmingham

B7 4HW

#### **Contact**

Ms Amanda Richardson-Jess

#### **Email**

[amanda.richardson-jess@nationalfirechiefs.org.uk](mailto:amanda.richardson-jess@nationalfirechiefs.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**National registration number**

03677186

**Internet address(es)**

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

**I.4) Type of the contracting authority**

Other type

National Chiefs Fire Council

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NFCC Human Resources Managed Services Framework Agreement

Reference number

DN557073

**II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The Authority is putting in place a Framework Agreement, for the duration of 2 years plus 1, for the provision of managed human resources (HR) services.

The Authority have a need to appointment a single prime contractor, or a consortium with a lead supplier acting as prime contractor, to work in effective partnership by providing access to a range of high-quality HR services and solutions on a managed service basis.

The solution will range from enabling the full managed service of the entire HR function, just a single element of it (e.g., administration and support function), or a bespoke solution tailored to complement the Authority's in-house resources.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £100,000 / Highest offer: £1,000,000 taken into consideration

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Supplier shall offer as a minimum the following specialisms listed below to the Required Standard:

- Project Management – The management and delivery of programs and projects designed to enhance the effectiveness of the organisations HR management and planning and of its HR function and strategy
- Cultural transformation
- Dispute management
- Employee relations and communications

- Human resource functions, process and design
- Human resource terms and conditions and policies including health and safety, employment contracts and company handbook
- Advice on managing agency and temporary staff; and review of IR35 governance
- Organisational training and development
- Performance management (including pay, reward and benchmarking)
- Recruitment policy (internal and external) and strategy (not delivery of staffing and recruitment services)
- Staffing
- Talent management

#### Call-Off Contract - Phase 1 Organisational Transformation Project

On award and establishment of the Framework Agreement, there will be an immediate call-off requirement to manage a project of organisational transformation towards a new operating model which will include the TUPE of workforce.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality - Technical / Weighting: 40

Quality criterion - Name: Quality - Delivery / Weighting: 30

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016761](#)

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## **Section V. Award of contract**

### **Contract No**

NFCC-CEN-002

### **Title**

NFCC Human Resources Managed Services Framework Agreement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The HR Consultants (Warwickshire) Ltd

2-3 Estate Yard, Atherstone on Stour

Warwickshire

CV37 8NB

Email

[charlotte.pitts@thehrconsultants.co.uk](mailto:charlotte.pitts@thehrconsultants.co.uk)

Telephone

+44 1789614336

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12901970

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000,000 / Highest offer: £10,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Chief Fire Officers Association

West Midlands Fire Service, 99 Vauxhall Road

Birmingham

B7 4HW

Email

[amanda.richardson-jess@nationalfirechiefs.org.uk](mailto:amanda.richardson-jess@nationalfirechiefs.org.uk)

Country

United Kingdom