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Tender

IT Managed Service Provider

Pool Re Services Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020836

Procurement identifier (OCID): ocds-h6vhtk-0511f9

Published 13 May 2025, 1:27pm

Scope

Reference

PRE00272

Description

Pool Re is seeking to reprocure its IT Managed Service to support a transformational approach to service delivery. The organisation requires a forward-thinking technology partner to meet our evolving requirements, as well as support delivery of its usual operational services.

We aim to engage a provider capable of:

- Introducing proven, innovative ways of working to deliver and support our business strategy.
- Accelerating implementation, time-to-value, and confidence in technology acquisition to support transformation programmes
- Enabling long-term planning and strategic development

- Reducing total cost of ownership, whilst maximising efficiency
- Providing access to additional expertise and resources to enhance outcomes

Pool Re operates with a small in-house IT team, which is currently complemented by an outsourced service. Our objective is to establish the optimal blend of in-house and outsourced expertise. In shaping our approach, key considerations include:

- Leveraging the advantages of a cloud-based environment
- Integrating innovative technologies where beneficial.
- Forming a strategic partnership that delivers significant value and aligns with our commitment to cost-effectiveness and shared values.

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2027
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

The Buyer may extend the Contract for up to three additional periods of up to 12 Months by giving not less than 6 Months' notice in writing to the Supplier (a) prior to the Expiry Date, in respect of the first such extension, and (b) prior to the end of the first extension, in respect of the second such extension. The Conditions of the Contract shall apply throughout any such extended period. The Buyer may choose that an extension shall

apply to only part of the Services, in which case the Charges shall be reduced pro rata.

Options

The right to additional purchases while the contract is valid.

Pool Re may require, in its absolute discretion, the service provider to provide additional related services and/or expand services during the lifetime of the contract to meet future changes in demands or new initiatives.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

28 May 2025, 2:00pm

Submission type

Requests to participate

Deadline for requests to participate

9 June 2025, 2:00pm

Submission address and any special instructions

<http://poolre.ukp.app.jaggaer.com/> Supplier Registration: In order to access the opportunity please access Pool Re's eSourcing Portal <http://poolre.ukp.app.jaggaer.com/> and complete the Supplier Registration

Ensure you Complete Registration Data by answering all required questions marked with an asterisk.

To Access the SQ - express an interest through the tab PQQs Open to All Suppliers, this will then move the PQQ to My PQQs List. To express an interest in Open Opportunities, please use PQQs Open to All Suppliers.

To Access the ITTs - express an interest through the tab ITTs Open to All Suppliers, this will then move the ITT to My ITTs List. To express interest in Open Opportunities, please use ITTs Open to All Suppliers.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Minimum 5 suppliers

Award decision date (estimated)

29 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 30 April 2027

Award criteria

Name	Description	Type
Technical	Tenders will be evaluated on a Quality price-per-quality-point (PQP) approach. This means the Tenderer offering the best ratio of high service quality versus price will rank higher	

Name	Description	Type
Commercial	Tenders will be evaluated on a price-per-quality-point (PQP) approach. This means the Tenderer offering the best ratio of high service quality versus price will rank higher	Price

Weighting description

Tenders will be evaluated on a price-per-quality-point (PQP) approach. This means the Tenderer offering the best ratio of high service quality versus price will rank higher

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Pool Re are issuing this Tender Notice to commence the first stage of this procurement, via a Procurement Specific Questionnaire with accompanying Conditions of Participation.

Upon completion, a shortlisted selection of suppliers will be invited to the Invitation to Tender stage.

The ITT stage will include a written submission, followed by a Supplier Presentation stage.

Further details on down-selection between stages are included in the tender documents.

Justification for not publishing a preliminary market engagement notice

Pool Re determined that preliminary market engagement was not necessary for this procurement. The requirements were sufficiently clear, and market conditions were well understood, allowing for a competitive tender process without prior engagement.

A desktop market analysis was completed before publication.

Contracting authority

Pool Re Services Limited

- Public Procurement Organisation Number: PMWL-1715-XLYD

Pool Re Services Limited

London

EC4R 9AF

United Kingdom

Email: commercialservices@poolre.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government