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Not applicable

## **1055 - Unpaid Carers Virtual/Digital Service Offer**

Essex County Council

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-020835

Procurement identifier (OCID): ocids-h6vhtk-0446ce

Published 8 July 2024, 5:27pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

#### **Contact**

Mr Barry Messenger

#### **Email**

[barry.messenger@essex.gov.uk](mailto:barry.messenger@essex.gov.uk)

#### **Telephone**

+44 333

#### **Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

1055 - Unpaid Carers Virtual/Digital Service Offer

Reference number

DN714495

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Essex County Council currently commission a range of services to support unpaid carers, such as specialist information advice and support. Alongside this, Essex County Council are proposing to procure services of a virtual / Digital offer, which compliments by targeting and promoting the local and national support for carers, through technology and online methods of communication. The virtual offer provides this through engaging digital content and tools which are easily accessible to carers regardless of location, person

circumstances and time restraints, and to build resilience in carers through the following methods:

- Harnessing the wisdom, knowledge, and experience of carers to support each other in their caring role;
- Strategic use of technology to identify and support carers at scale;
- Facilitating carer-to-carer self-support;
- Designing online services to ensure a high-quality experience.

The aims and objectives of the services are as follows:

- To support carers to sustain their caring role where they are happy and able to do so;
- To support carers to maintain their own quality of life by focusing on their health and wellbeing outside of their caring responsibilities;
- To support carers to plan;
- To work with statutory and voluntary agencies to recognise and respect carers as expert partners;
- To promote networks of support for carers;
- To support carers to navigate the health and social care system, and select the best solutions for them;
- To take an enabling and goal-focused approach building on what carers can do for themselves;
- To support Essex County Council to deliver its requirements of the Care Act 2014 by preventing, reducing, and delaying needs.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-017929](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.5, II.2.6

Lot No

1

Place of text to be modified

II.1.5, II.2.6

Instead of

Text

£500,000

Read

Text

PLEASE NOTE THAT THIS IS AN AMENDMENT TO THE ORIGINAL CONTRACT NOTICE.

THE ORIGINAL VALUE FOR THIS NOTICE REFLECTED THE ESTIMATED SPEND BETWEEN COMMENCEMENT (1ST OCTOBER 2024) AND THE END OF ANY POTENTIAL EXTENSION (31ST MARCH 2027, PLUS TWO YEARS), RATHER THAN THE INITIAL PERIOD OF 2.5 YEARS.

THIS AMENDMENT REFLECTS THE CORRECTION OF THIS ERROR.

TO ALLOW FOR THIS CORRECTION, THE SUBMISSION DEADLINE HAS BEEN EXTENDED FROM 10TH JULY 2024 TO 18TH JULY 2024 (AT 12:00 NOON)